

# Retail Financial Services of Sumitomo Mitsui Trust Group

~ Strategy for Investment Trust Sales ~

Sumitomo Mitsui Trust Holdings, Inc. Sumitomo Mitsui Trust Bank, Limited

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# **Environment among Retail Financial Services**

#### External environment

### **Aging society**

Growing potential demand for solutions regarding retail financial assets





## Materialization of potential demand

Static demand>Stable asset management and administration



<Proactive demand>
Reviewing the
asset allocation

Securing the stock based income



Expanding the flow based income

#### Internal environment

**Doubled managerial resource through integration** 

## Strategy for personnel reallocation

Reallocating 300 head counts from head quarter

Expanding financial consultants with expertise of asset consultation (180 head counts ⇒ 250 head counts)

## Strategy for branch networks

New branches (Meguro, Ichikawa, Shin-yurigaoka)

Considering further establishment of new branches in wealthy uncovered areas

### Strategy for channels

Promoting efficient marketing through internet

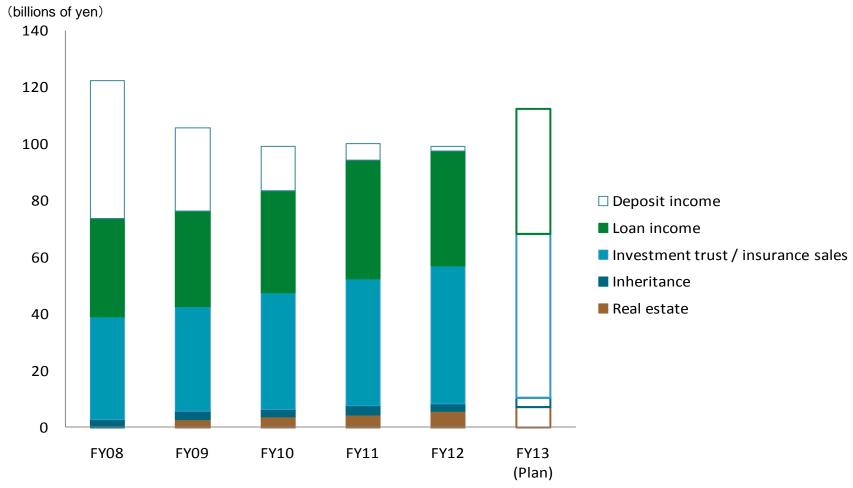
**Expanding top-class internet sales among banks** 

Making the best use

# Expanding the top line of Retail Financial Services

# Trend of income of Retail Financial Services (1)

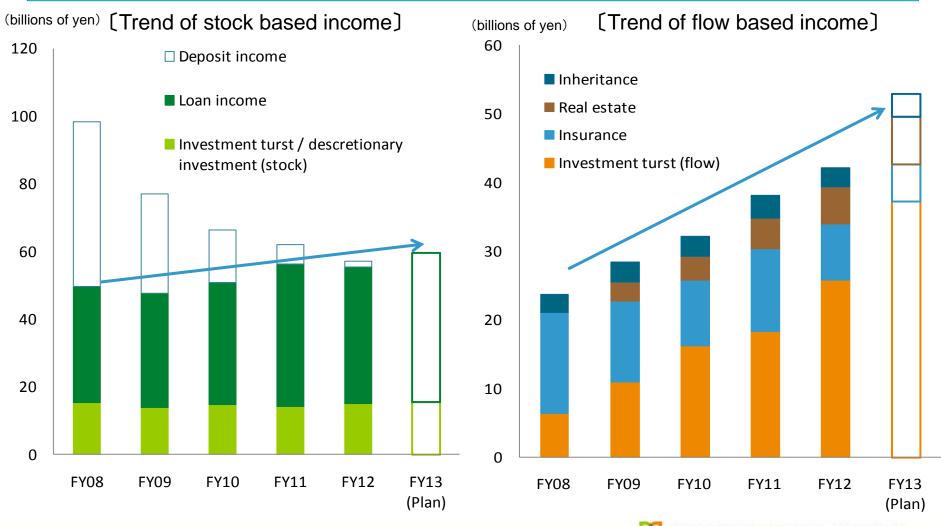
Income is increasing continuously, other than the deposit income affected by lower interest rate, especially contributed by the expansion of income from investment trust / insurance sales



(Note) Above figures are calculated with certain assumptions under managerial accounting including the profit from the real estate subsidiary (excluding adjustments among business sections).

# Trend of income of Retail Financial Services (2)

# Stable stock based income other than the deposit income, while increasing flow based income favorably



# Strategy for investment trust sales (1)

Conventionally, increasing the top-line through the expansion of flow based income along with stable stock based income

#### Internal environment

- (1) Core & Satellite marketing
- (2) Product line up featuring the uniqueness as the trust bank

#### External environment

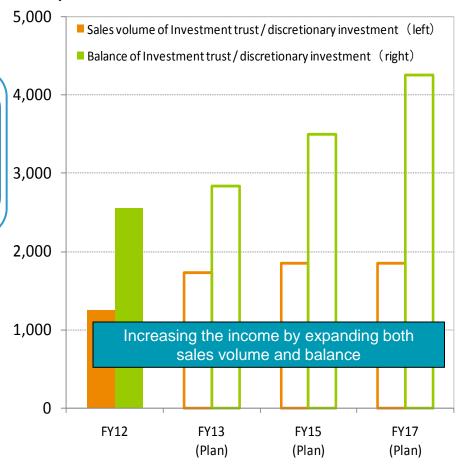
- (1) Turning point of long term market trend
- (2) Introduction of NISA

Conditions for chasing both flow based income and stock based income has been established

Aiming for further top-line growth through the expansion of both flow and stock based income by establishing the firm brand

#### Sales and balance expansion plan (image)

(billions of yen)



## Strategy for investment trust sales (2)

## **Business Measures for 1H FY 2013**

# (1) Changing the system and the mind-set to count on the stock

- ➤ Enforce the business model counting on the "stock"
- ➤ Enforce the incentive to increase the balance and acquire the new funds

(2)Further strengthening the consultation and marketing power

#### Cultivation of human resources

- Enhancing the consulting know-how in the volatile market
- Enhancing the capability to make proposals considering the whole picture of client portfolio based on "Core & Satellite" strategy

Expansion of client base and entrusted assets

(4) Approach to acquire the new client base

Corresponding to the introduction of "NISA"

Acquiring the new clients utilizing the investment consultation capability which matches with the demand for stable long term investment

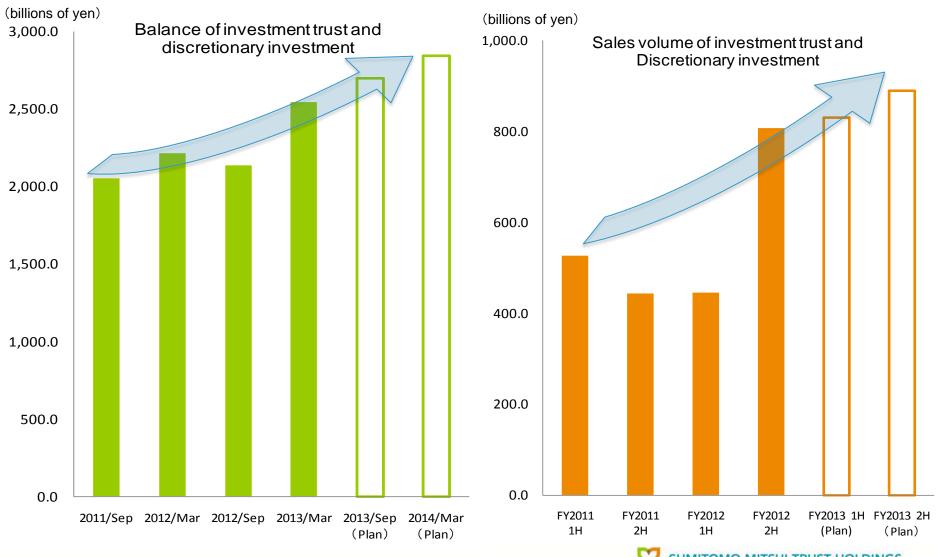
➤ Expanding the marketing channel Internet, workplace channel, DC

(3) Pursuing the uniqueness

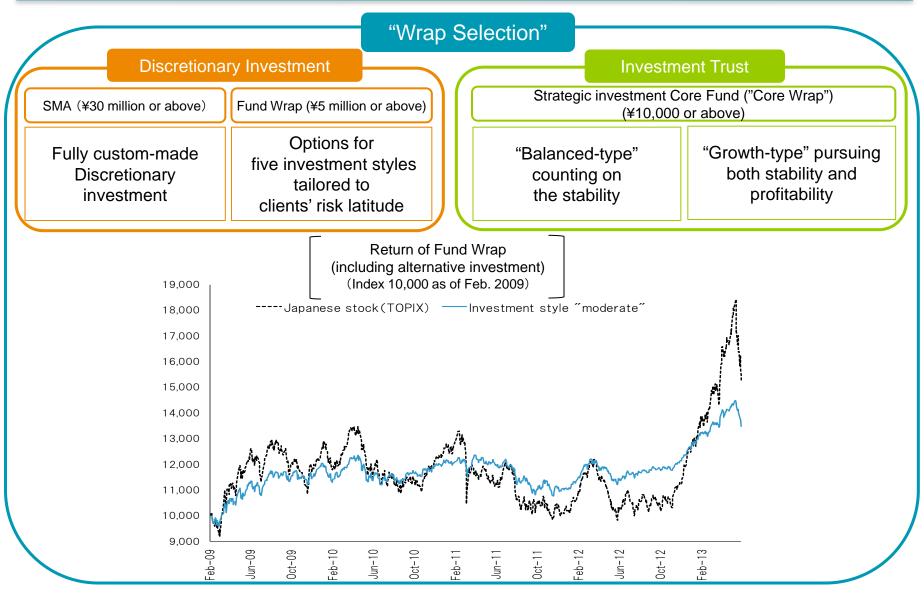
- Product strategy of discretionally investment
  - ⇒Introduction of "Lifelong Serenity Package"
- ➤ Cooperation with other business sections
  - ⇒Multi bond fund
- ⇒North American equity fund

## Trend of balance and sales volume of investment trust and discretionary investment

## Expanding both stock and flow based income through increasing the balance and sales volume

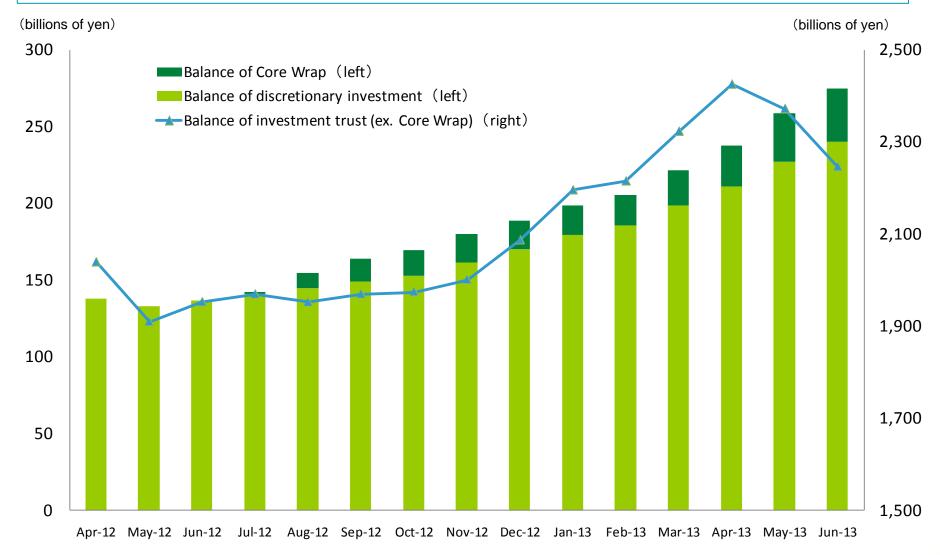


# "Wrap Selection" as a strategic product (1)



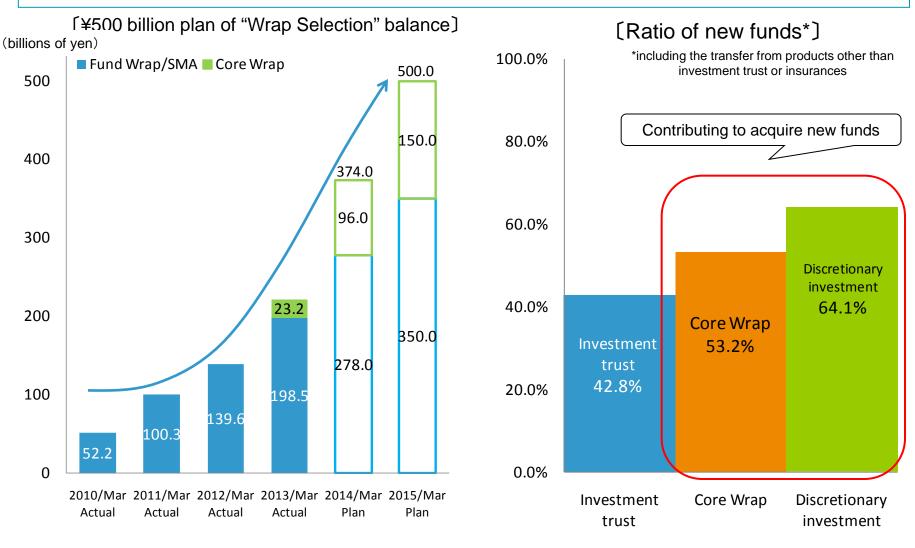
# "Wrap Selection" as a strategic product (2)

## Balance of "Wrap Selection" is increasing stably while balance of investment trust fluctuates



## "Wrap Selection" expansion plan

# Seeking the stable increase as a mid-long term stable investment product



# Introduction of "Lifelong Serenity Package"

## "Lifelong Serenity Package"

- Wrap account with free "cancer or care insurance"
- Insurance amount is determined in proportion to the amount with wrap account
  - ⇒Providing ¥1million indemnity for each ¥5 million wrap account
- No insurance charge (covered by SMTB)

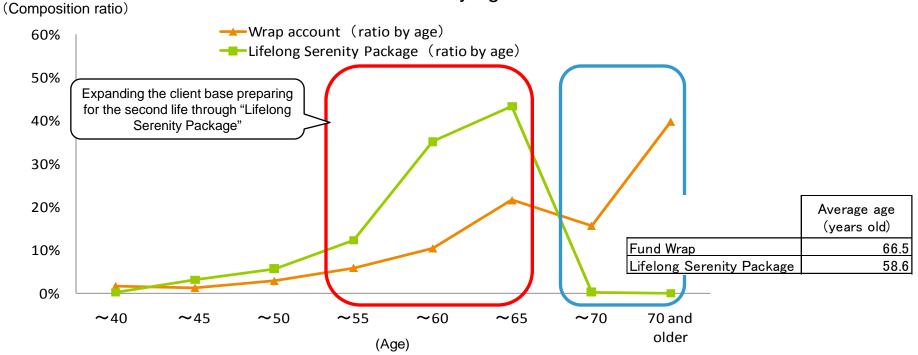
Providing the "Serenity" by solving the anxiety of "securing the living expenses" and "preparation for cancer and care"

Wrap account

Lifelong Serenity Package

Insurance for cancer and care

## [Distribution of contracts by age]



## **Utilization of "NISA"**

# Corresponding to the introduction of "NISA"

(Stragtegy for product line-up)

#### Attribution of "NISA"

Five years non-taxable period

Possibility of losing the non-taxable merit depending on the result of investment

Unable to aggregate the profit/loss with other taxable account

Unable to off-set the losses with other accounts

Unable to re-use the tax exemption when the asset in NISA account is sold

Unable to change the products within the non-taxable period

Expectation for long term stable return

Mitigation of the short term fluctuation

Automatic rebalance within the fund

NISA Recommendation Line-up

## High affinity with "Core Wrap"

(Strategy for acquiring new clients)

#### **Family**

Campaign for introducing new clients

#### **Clients with Investment trust**

Approx. 500 thousand clients
Approx. ¥2 trillion of investment trust balance

#### Workplace channel, DC

Housing loan clients

Proposing the combination with "DC" "Cumulative investment trust"

Variety of

demand from

clients

#### Clients without investment trust

Approx. 1.7 million clients
Utilizing multi-channels: website, direct mails, seminars