

# Investor Meeting on Financial Results for FY2019

May 22, 2020

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#### Definitions of terms in this document

Sumitomo Mitsui Trust Holdings (Consolidated): "Consolidated " or "SuMi TRUST Holdings"

Sumitomo Mitsui Trust Bank (Non-consolidated): "Non-consolidated" or "SuMi TRUST Bank"

Figures before FY2011 in Non-consolidated : CMTB (Non-consolidated) + CMAB (Nonconsolidated) + STB (Non-consolidated)

Net income (on consolidated basis): "Net income attributable to owners of the parent"

NPL (Non performing loans): "Problem assets based on the Financial Reconstruction Act"

Accounting for Business combination related to Management Integration

Purchase accounting method: Accounting method for business combination related to management integration

Results of applying purchase accounting method: Amount of effect from purchase accounting method

Financial indices per share

Indices regarding financial information per share such as "Net asset per 1 share," "Dividends per 1 share," are presented assuming that the consolidation of shares (one (1) share for every ten (10) shares) enacted on October 1, 2016, took place at the beginning of fiscal year ended March 31, 2016, for consistency purposes.

# **Executive Summary**

- In the Medium-Term Management Plan, we have defined "balanced creation of both social value and economic value" as our core management principle and aim to create a firm footing for sustainable and stable growth
- For the near-term, in response to COVID-19 shock, to offer banking and full lineup of trust related social infrastructure services to support society and the economy
- Mitigation of stock price and interest rate risk
- Credit portfolio exposure is predominantly highly rated domestic individuals and corporates
- High resilience to credit risk including special loan loss provisions posted in FY2019
- As a means of returning shareholder's profits commensurate with earnings, we shall place emphasis on dividends, targeting consolidated dividend payout ratio of 40% in or around FY2022
- Share repurchases to be tactically considered and implemented while considering the balance between capital utilization for medium to long-term profit growth and the effect of repurchases in improving capital efficiency

# Impact of COVID-19 and our Countermeasures

# Our measures to confront COVID-19

✓ To maintain full menu operations as social infrastructure in both banking and trust businesses. To contribute to society and economy

Basic principles

To assure employee and their families' health and safety

To sustain operations as social infrastructure

To avert spread of infection to society

#### **Overall Operations**

#### To sustain full menu operations as social infrastructure

- All 133 domestic branches excluding satellite offices remain opened
- Various paperwork such as clients' mortgage applications diverted to web and telephone processing to improve clients' convenience
- To reduce risk of infection, Plexiglass screens installed at branches

#### **Banking Business**

#### Loan related businesses given highest priority

- Loan related consultations from retail and corporate clients handled flexibly
- Interest free, non-collateralized loan consultation desk opened during Golden Week Holidays
- Smooth processing of term end operations such as issuance of certificate of loan balances

#### Contribution to the community

- Donation of ¥100M to Japan Red Cross
- Established "Account for donations" to support universities developing vaccine and medicine to combat COVID-19, to donate ¥10M to each university (currently 12 universities)
- 100K medical masks (N95) donated to various medical facilities

#### **Trust Related Businesses**

# Operations to support the economy and social infrastructure

- (Pension) To sustain operations to ensure timely payment and reporting.
   About 900K pension recipients including new beneficiaries retiring from client companies in March to be processed smoothly.
- (Stock Transfer Agency) Assistance in hosting AGM (1,214 companies expected to host AGM from April to September, 2020)
- (Asset Management) To sustain investment activities to maintain capital markets liquidity.
- (Asset Administration) To ensure functioning of capital markets, continued settlement of securities and funds. (More than ¥10trn/day)
- (Real Estate) As infrastructure for the real estate investment market, maintain accounting and settlement operations for securitized trusts and J-REIT products. (market size > \(\frac{1}{2}\)20trn)

#### Employee safety measures

- To promote telework to reduce risk of infection (office attendance rate 45%) (\*)
- Active use of telework and team rotation
- Pregnant staff and staff with existing medical conditions to work from home or on standby
   (\*) Attendance rate of SuMi TRUST Bank (May 2020)

# Impact of COVID-19 Shock and Direction of Management

- ✓ Main scenario assumes pandemic to peak-out in 1H of FY2020, but impact to remain throughout FY2020
- ✓ FY2020 financial results affected due to restrictions on marketing and increased credit related costs, etc.
- ✓ To mitigate impact through stable recurring income and appropriate risk management.
- ✓ Direction of management including new Medium-Term Management Plan remains unchanged

Impact to financial result

FY2020

Net business profit

Net income

¥250bn, down ¥30bn (\*)

¥140bn, down ¥40bn (\*)

(\*) In comparison to COVID-19 impact excluded

Risk tolerance

Business, client portfolio

Diverse, stable recurring revenue

High quality client base

Risk management Hedging stock price risk

interest rate risk

Restraining

Prudent credit portfolio management/ special loan loss reserves To limit impact to net business profit

Stability of net profit and capital

Management direction

To offer added-value unique to specialized trust bank group matching society's needs

"Balanced creation of both social value and economic value"

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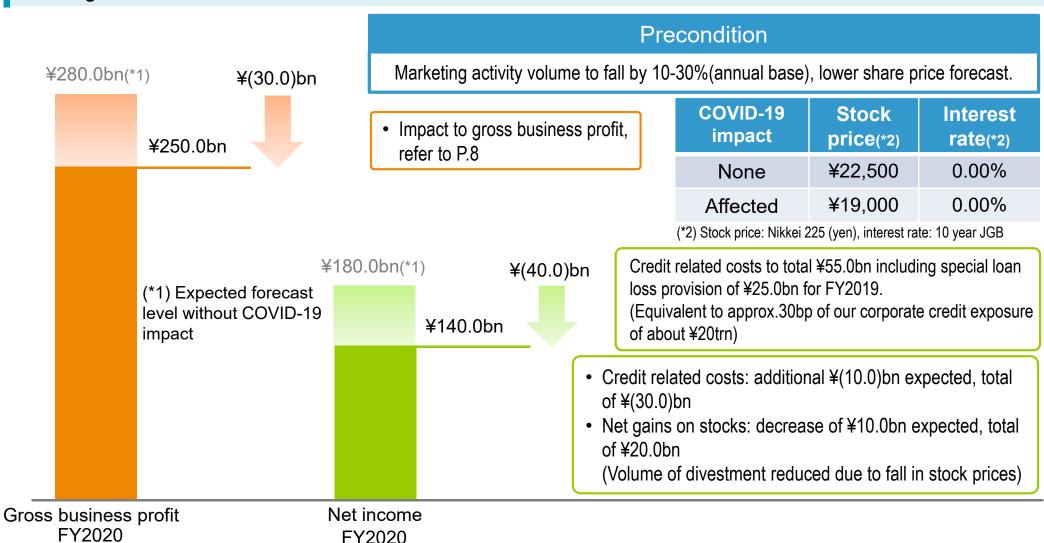
No change in direction

# Impact of COVID-19 (Impact on FY2020 financial results)

(Forecast)

COVID-19 Shock related

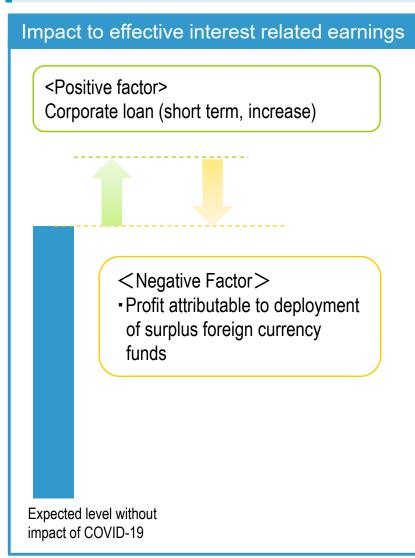
✓ Impact assessed against our original medium term management plan set before COVID-19, on the assumption that "COVID-19 infection should peak-out in 1H FY2020, but its impact shall reverberate through FY2020"

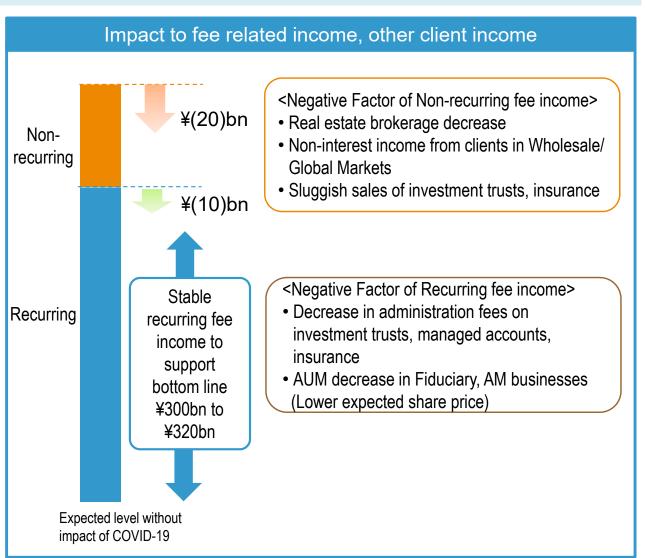


(Forecast)

# Impact of COVID-19 (Impact on FY2020 gross business profit)

- ✓ Assuming no impact on the net bases to effective interest related earnings, due to temporary hike of loan demands
- ✓ Fee related income to expect decrease from both recurring and non-recurring income, but recurring income to support bottom line





# Risk management (summary)

# Stock price risk

Strategic shareholdings 75% of market value hedged (Mar. 2020) (base 65%, additional (risk adjustment) 10%)

- ✓ Stability of capital maintained by base hedge
- ✓ Profit opportunity from additional (risk adjustment) portion

# Liquidity risk

Core foreign currency B/S size is around ¥6trn

- ✓ Surplus core funding against core assets
- ✓ To steadily expand and diversify long-term stable funding sources

#### Risk resilience

#### Credit risk

Credit portfolio is of high quality and diversified

- √ 1/3 is high quality mortgage loan
- ✓ For corporates, around 80% is Japanese (\*)
  Non-Japanese (\*) centered on diversified product lending
- ✓ Special loan loss Provision of ¥25bn made in FY2019 (\*) based on final exposure

#### Interest rate risk

Restrained approach towards interest rate risk

✓ Neutral position not taking US interest rate risk (Including derivatives, as of Mar. 2020)

# Stock price risk

✓ Share price decline risk hedged to mitigate impact to our capital. 75% hedged as of Mar 2020

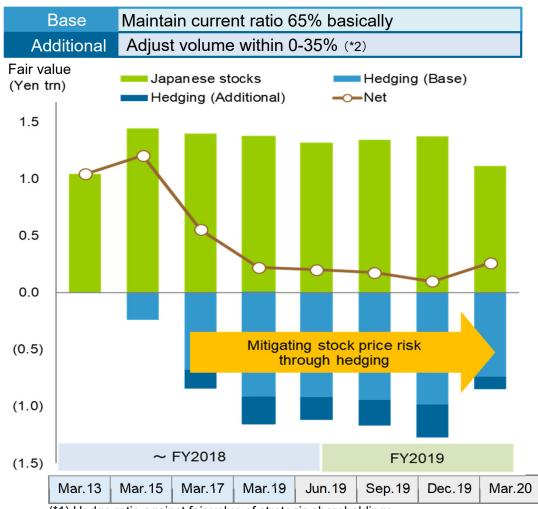
Over

all

P/L

(\*3)

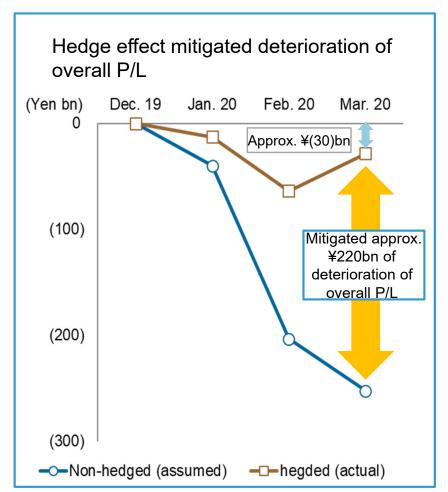
Hedge positions against strategic shareholdings (\*1)



(\*1) Hedge ratio against fair value of strategic shareholdings

(\*2) Contrarian to stock prices (Hedge ratio to rise if stock prices rise)

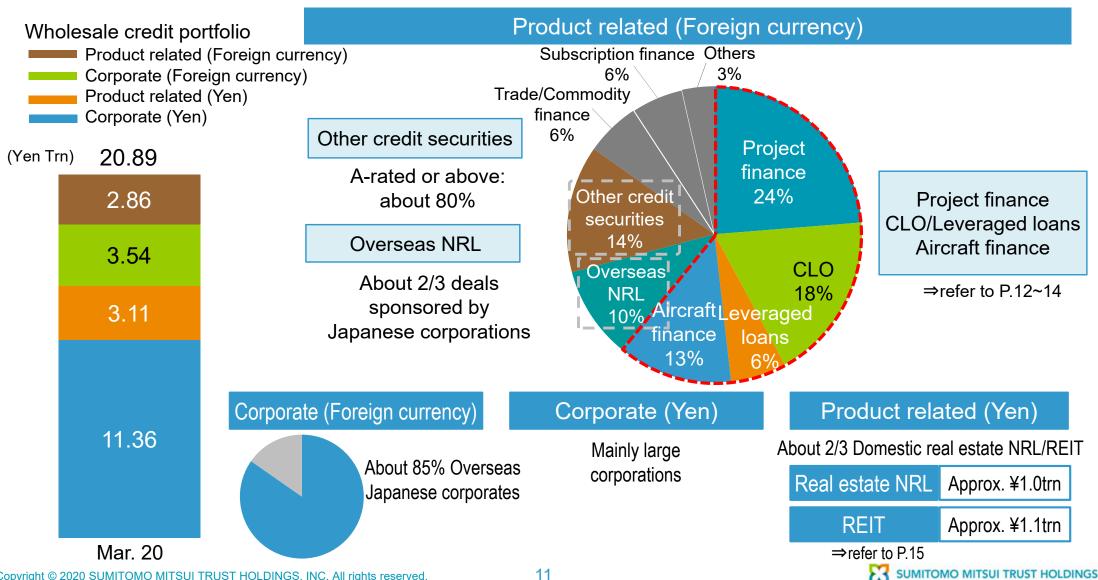
Impact of share price decline (Dec. 2019 to Mar. 2020)



(\*3) Sum of change of unrealized gain/loss and realized gain/loss from Dec.2019
Above calculation includes: With hedge: Strategic shareholdings and investment trust for hedging purpose. Without hedge: strategic shareholdings only

# Credit risk (Overview of Corporate lending/investment)

- Corporate loans portfolio mainly domestic large corporates and overseas Japanese affiliated companies
- Foreign currency product lending is mostly non-Japanese credit but diversified, credit risk conscious portfolio



# Credit risk (CLO)

# ✓ All holdings rated AAA, price fall has been limited in comparison to Lehman shock

# Credit rating distribution All AAA-rated 100% CLO B/S Our AAA investments Leveraged loan assets AA or below

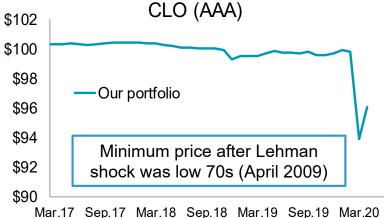
#### Balance

(By region) Mar. 20 Mar. 20 Chg (USD M) CLO (\*1) 4,837 3.377 1,459 US 3,128 4,495 1,366 EU 249 342 93

(1	By type)	Mar. 20	Unrealized
	(USD M)		gains/losses
CI	_O (*2)	4,578	(287)
	Available-for-sale	3,599	(215)
	Held-to-maturity	978	(71)

(\*1) Includes Loan-type (\*2) Securities only

#### Historical performance (\*3)



Mar.17 Sep.17 Mar.18 Sep.18 Mar.19 Sep.19 Mar.20

(\*3) Available-for-sale securities

Junior tranches provide mid 30% to mid 40% subordination to secure AAA tranche

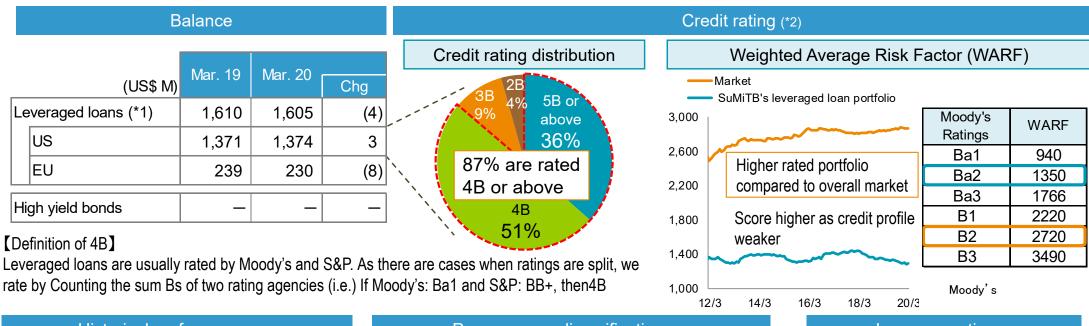
Held-to-maturity portion has been funded with matching 5-year CCS

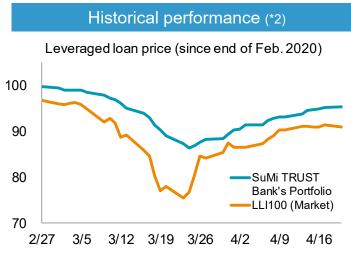
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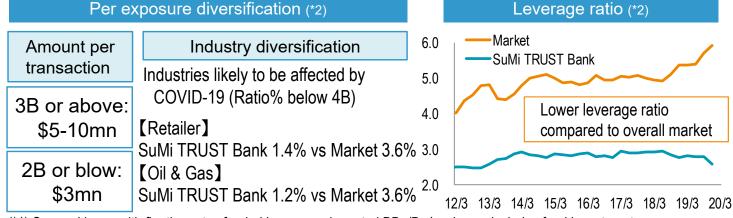
US\$ liquidity risk mitigation measures taken (refer to P.17)

# Credit risk (Leveraged loans)

- Most of leveraged loans are 4B or better, relatively high-quality portfolio
- Exposure per borrower also diversified. Risk conscious investment style







(\*1) Secured loans with floating rates funded by companies rated BB+/Ba1 or lower, includes fund investments (US: \$110M / Europe: \$230M) (\*2) US Leveraged loans (Proprietary investments)

# Credit risk (Aircraft Finance / Overseas Project Finance)

✓ Selective transactions prioritizing safety and diversity

#### Aircraft Finance

Selective transactions for high quality lessee / lessor with new aircraft that is highly liquid

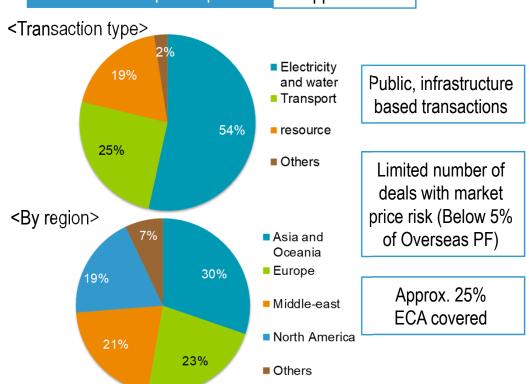
Mar. 20 Balance	US\$3,789M
Ratio of total corporate portfolio	Approx. 2%

#### Diversification of aircraft portfolio Exposure exceeds 20% Europe US\$100M for only Middle-east 3 airlines 43% Asia ■ North America Large exposure to ■ Latin America Europe/ME/Asia, mainly Lessor flag carriers LCC ratio Approx. 9%

#### Overseas(foreign currency) Project Finance

Prioritize ECA guarantee, stable CF from long-term sales contract with high quality off-takers

Mar. 20 Balance	US\$6,250M
Ratio of total corporate portfolio	Approx. 3%



(Operating-type 90%

Development-type 10% (Mainly logistics)

# Credit risk (Domestic real estate NRL / REIT)

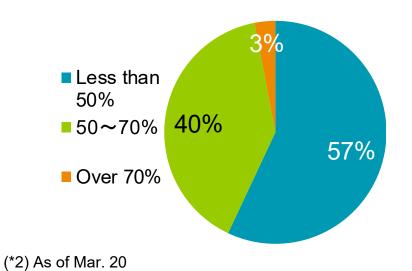
Maintaining conservative portfolio management focusing on Low LTV

#### Outstanding loans to Domestic real estate NRL

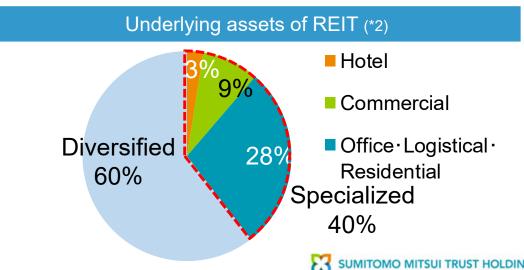
		Mar. 2019	Mar. 2020	
	(Yen bn)			Change
R	eal estate-related loans	2,133.5	2,110.4	(23.1)
	Real estate NRL(*1)	1,129.3	1,023.2	(106.1)
	REIT	1,004.1	1,087.2	83.0

(\*1) Including bond-type

#### LTV (External appraisal base) of Real estate NRL (\*2)



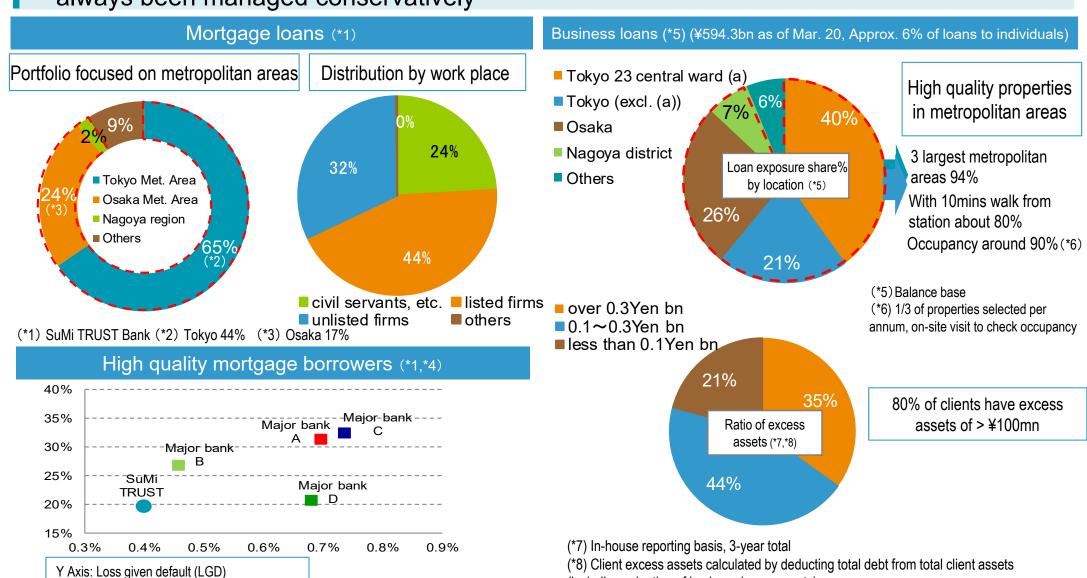
Underlying assets of Real estate NRL (\*2) <br/>
<br/>
derlying asses> Area distribution of Commercial Office Tokyo 5 central Logistical ward (a) 16% facilities Tokyo (excl. (a)) Commercial Tokyo Met. Area 13% 57% (excluding Tokyo) Residential Osaka Met. Area 17% Others ■ Hotel



Mainly Tokyo Met. Area

# Credit Risk (Personal loans)

High quality client base (PD/LGD Lower than peers). Personal business loans have always been managed conservatively

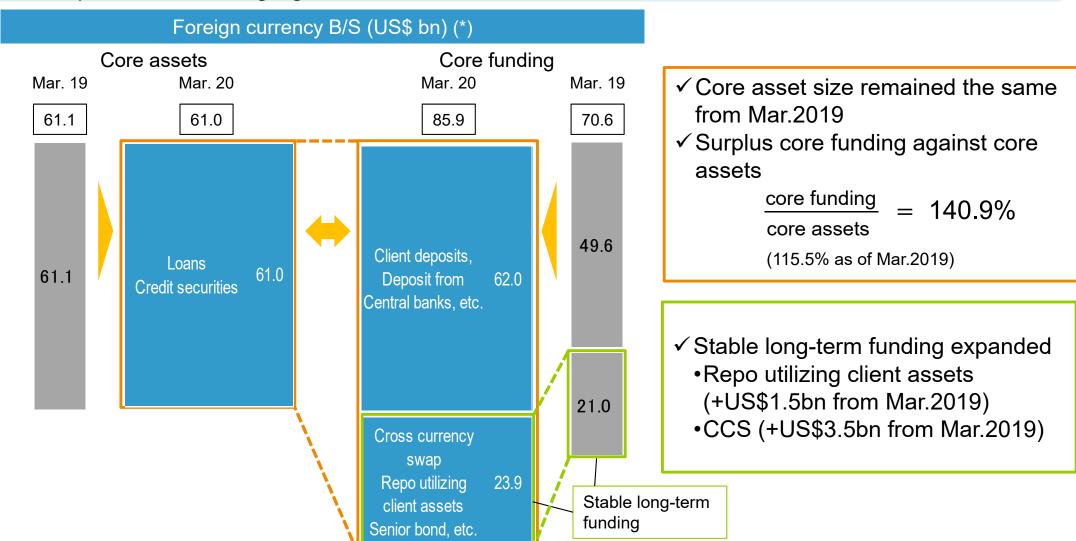


(\*4) As of Sep. 19

X Axis: Probability of default (PD)

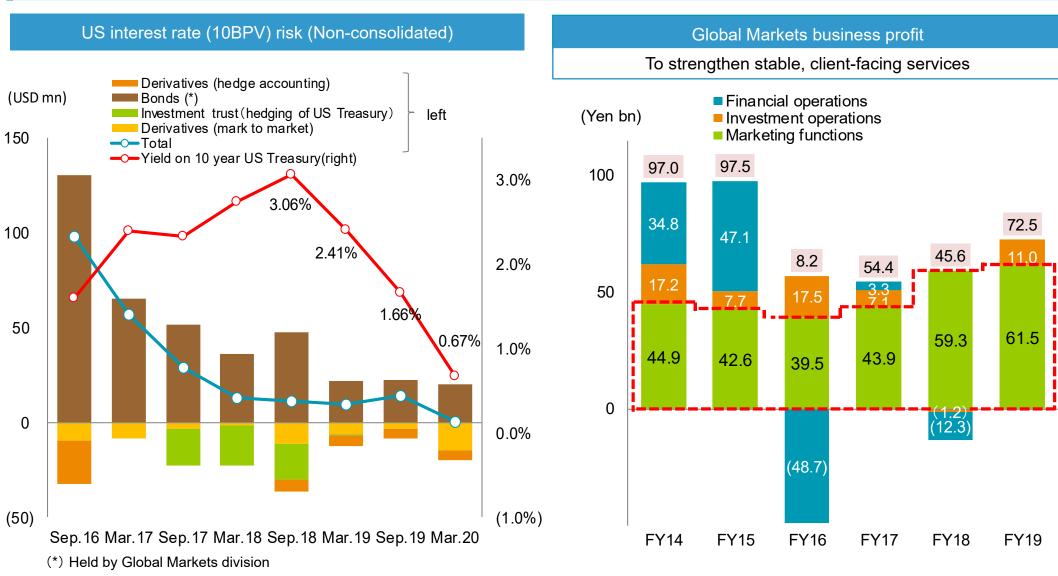
COVID-19 Shock related

Enhanced stable funding for core foreign currency B/S. Maintained core asset size, surplus core funding against core assets



#### Interest rate risk

- ✓ Restrained management of US interest rate risk exposure.
- ✓ Global Markets' profitability strengthened from client facing services



Medium-Term Management Plan (FY2020 to FY2022)

# Review of Previous Medium-Term Management Plan

# Summary of financial results for FY2019

- ✓ Net business profit increased YoY by ¥6.7bn and mostly achieved initial forecast due to increase of effective interest related earnings, growth of non-interest revenue from corporate clients and favorable market related profit.
- ✓ Net income decreased by ¥10.8bn YoY due to impairment of goodwill related to a subsidiary and other measures implemented to alleviate future risk and cost, and posting of a special loan loss provision of ¥25.0bn to take into account the impact of COVID-19 outbreak. Achieved 90.6% against initial plan.

aic	or KPIs>	FY18		FY19			FY20	
<b>,</b> -	(Yen bn)	Actual	Initia Iplan	Acutal	Change from FY18	Change from initial plan	Plan	Change from FY19
1	Net business profit	282.2	290.0	289.0	+6.7	(1.0)	250.0	(39.0)
2	Substantial gross business profit	722.6	740.0	742.6	+19.9	+2.6	710.0	(32.6)
3	Substantial G&A expenses	(440.4)	(450.0)	(453.6)	(13.2)	(3.6)	(460.0)	(6.4)
4	Net income	173.8	180.0	163.0	(10.8)	(17.0)	140.0	(23.0)
5	Fee income ratio	57.1%		54.6%	(2.5%)			
6	Overhead ratio	60.9%	60.8%	61.1%	+0.2%	+0.3%	65.0%	+3.9%
7	Return on shareholders' equity	7.95%		7.12%	(0.83%)			
	Common Equity Tier 1 capital ratio	12.18%		12.62%	+0.44%	(*1)		
	(*1) Pro-forma figure of FY2019 CET1 Capital Ra				011170	·		

	( )				
<f< td=""><td>Per share information&gt;</td><td>FY18</td><td></td><td>FY19</td><td></td></f<>	Per share information>	FY18		FY19	
	(Yen)	Actual	Plan	Actual	Change
9	Earnings per share (EPS)	458	478	434	(24)
10	Dividend per share (DPS)	140	150	150	+10
		Mar. 19		Mar. 20	
	(Yen)				Change
11	Net assets per share (BPS)	7,008		6,822	(186)

<shareholders' return=""></shareholders'>	FY19
Charonoldoro Totarri	Actual
12 Dividend payout ratio	34.5%
13 Total payout ratio	44.3%

FY20	
Plan	
40.2%	(*2)
(*2)DPS 150Yen	

(Reference: Shareholder Return Policy announced on May 2020) <Previous> Aim to gradually raise the total payout ratio to around 40% <From FY2020> Aim to raise a consolidated dividend payout ratio to around 40% in or around FY2022.

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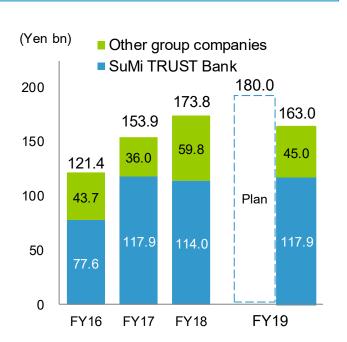
# Review of previous Medium-Term Management Plan (summary 1)

- ✓ Net income and shareholder ROE fell short of FY2019 plan, but excluding the impact of special loan loss provisions of approximately ¥25bn (¥17bn after tax) due to COVID-19, target was mostly achieved
- ✓ To continuously strengthen shareholder return

#### Net income

¥163.0bn

FY2019(plan) ¥180bn



#### Shareholder ROE

Shareholder ROE 7.1%

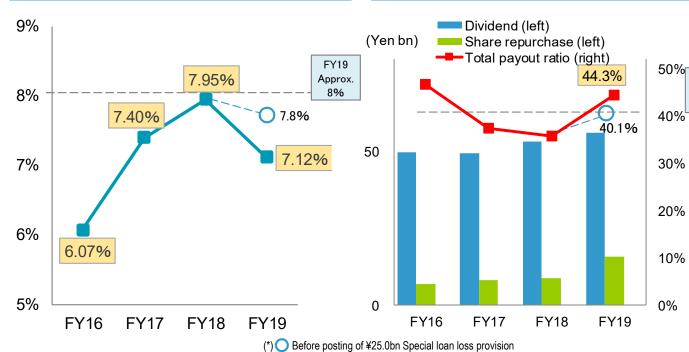
FY2019(plan) Approx. 8%

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#### Shareholder return

Total payout ratio 44%

FY2019(plan) Approx. 40%



FY19

Approx.

40%

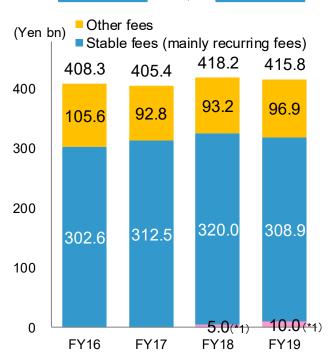
# Review of previous Medium-Term Management Plan (summary 2)

#### Fee businesses

Fee related business income contributed to stable earnings

#### Stable Fee ratio





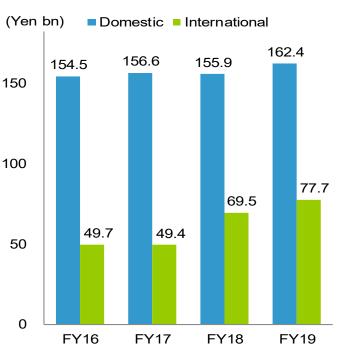
(\*1) For like-to-like comparison, adjustments made to offset impact of JTSB non-consolidation in each FY

#### Loan/investment business

Effective interest related earnings of SuMi TRUST Bank (non-consolidated) (\*2) increased for both domestic and international segments

#### Foreign currency loan spread



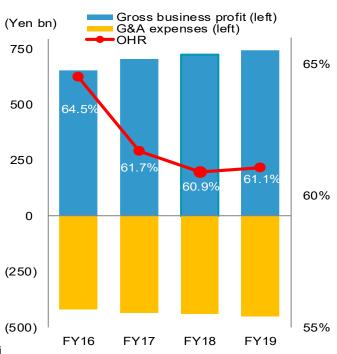


(\*2) Includes adjustments to Net interest income and related profit in SuMi TRUST Bank, such as adding profit attributable to deployment of surplus foreign currency funds (refer to P.88, item 28)

#### Expenses

Expenses have increased, but due to higher growth of gross business profit, OHR has improved





#### Initiatives to improve ROE and results during previous Medium-Term Management Plan period

#### ROE improvement initiatives

Achieve efficient return



**ROE Improvement** 



Efficient use of equity

#### Expand fee businesses

Increase non-capital intensive profit

Improve profitability of loan/investment business

Improve profit per asset balance

#### Improve OHR

Improve profit per unit of expenses

#### Credit portfolio reformation

Improve return on regulatory capital

Reduction of strategic shareholdings

Reduce stock price volatility by hedging

Reduce stress buffer

#### Actual progress made in FY2019

Shareholder	6.07%→7.12%
ROE	(FY2016) (FY2019)

#### Achieve efficient return

Total fee	¥408.3bn→¥415.8bn
income	(FY2016) (FY2019) (*1)
Foreign currency	0.94%→1.10%
loan spread	(Mar. 2017) (Mar. 2020)
Domestic loan- deposit	0.57%→0.58%
spread(*2)	(Mar.2017) (Mar.2020)
OHR	64.5%→61.1%
(Consolidated)	(FY2016) (FY2020)

#### Efficient utilization of capital

#### Improve return on regulatory capital

Ratio of	28% → 29%
Product related	(Mar.2017) (Mar.2020)

#### Reduce of stress buffer

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Reduction of strategic shareholdings	¥ 85.3bn(*3)
Hedge ratio of strategic shareholdings	Approx.70%→Approx.75% (Mar.2017) (Mar.2020)

<sup>(\*1)</sup> Effective comparison adjusting for JTSB's non-consolidation impact of minus ¥10bn (as of October 1, 2018) (\*2) Based on average balance for each quarter end (\*3) Cumulative reduction during previous Medium-Term Management Plan period. Cumulative reduction based on current plan (from FY16 to FY20): ¥117.6bn



# **New Medium-Term Management Plan**

# Medium-Term Management Plan

# [Balanced creation of both social value and economic value ]

∼Acknowledge that our purpose as a specialized trust bank group is to contribute to the development of a sustainable society, and also aim to sustain our growth. ∼

## <Purpose>

Creating new value with the power of trust and let prosperous future for clients and society bloom

Social issues

Low birthrate and aging population

Change of the global economy

Continuation of ultra-low interest rates

Progress of digitalization

ESG management of companies

Change of social norms after COVID-19 pandemic

To contribute to the sustainable development of society

Continue reforms

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strengthen fee income

#### Positioning of Medium-Term Management Plan (Expand foundations to realize sustainable and steady growth)

Our goal

Sustainable development of society

Our Group's sustainable and stable growth

Self-sustaining improvement of ROE leveraging our business model's strengths

New Medium-Term Management Plan Our Group's core management philosophy is "balanced creation of both social value and economic value," the three-year plan period aims to strengthen foundations towards the development of a sustainable society and Our Group's sustainable and stable growth.

Social issues to be taken up as our mission

Individuals (P.33)

Asset formation, asset administration suitable for ageing society

Corporations (P.40)

Sustainable growth of the Japanese economy and corporations (Both financial and non-financial issues to be taken up)

Investors (P.46)

Diverse investment opportunities, development of investment chains

Previous
Medium-Term
Management
Plan

Commence business model transformation

Strengthen fee businesses

Improve profitability and efficiency of loans/investment business

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Improve OHR

# Medium-Term Management Plan Agenda

✓ Our endeavor towards achieving "balanced creation of both social value and economic value"

#### Strengthen our business portfolio

(Strengthen foundations for sustainable and stable growth)

#### Strengthen our business foundations

Commitment towards solving clients' problems
Expansion of client base

#### Establish new areas of growth

Innovation through crossing and merging of different business domains
Strengthen our solution offering capability suited to current social issues

#### Strategic resource mix

Expenses control/reduction, pursue efficiency through utilization of capital Optimal allocation of management resources

#### Capital strategy (Balance sheet, efficient use of capital

Improve efficiency of our balance sheet

Aim to balance capital sufficiency and efficiency

Strengthen shareholder distribution through dividends

## Sophistication of our business quality

(Our ability to create new businesses and improve existing businesses)

Service quality to maximize client value

Strengthen group governance

Prudent risk management

HR strategies to nurture staff capable of creating added value

(Ref) Concept to strengthen our business portfolio Strengthen our business foundations Existing 6 business segments Establish new areas of growth Retail TS Areas to seek growth through crossing and Wholesale merging of business TS domains Stock transfer Private banking Agency **Fiduciary** Asset formation advisory, Work place Real estate Innovative Global corporate promotion Markets Investor solution

#### Strategic resource mix

Dynamic shift of resources to growth areas



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# Initiatives to strengthen our business portfolio

To establish foundations in new areas of growth through crossing and merger of functionalities and divisions

#### Private banking

To develop long-term relationship with clients by offering total wealth management services through partnership with UBS Group

SuMi TRUST Group

distinct advantages

**UBS** Group

Broad range of services Real estate, inheritance Investment products with

> Long term relation Dedicated RM

Ultra-HNW clients (Mainly corporate owners)

**Needs regarding** company management

> Personal needs

Increase Ultra-HNW client base and AUM through asset management and administration assistance

#### Asset formation advisory, Work place

To assist asset formation through offering of diverse products and services based upon life plan needs

> Life plan solutions suited for each companies' welfare plans

**Employees of** client companies Offer diverse products and services

**Fiduciary** 

(Pension) Wholesale TS

Retail TS

Increase entry level products Strengthen non-facing

Instalment investment clients

DC plan

members

Increase asset formation generation client base and AUM through asset management assistance

marketing channel

#### Innovative corporate promotion

To grasp changes in needs unique to rapidly growing innovative firms to assist their growth by offering a broad range of services

Broad range of services

**Fiduciary** Real (Pension) estate

Wholesale TS Stock Retail

TS transfer

Changes / diversifies in accordance with each growth stage

Needs of innovative firms

Loans/credit guarantee

Assist HR policy **Business** design matching

Real estate transactions

**Transactions** with owners

**IPO** 

Increase client base through assisting growth of future large corporations

#### Investor solution

To offer optimal asset management solution by leveraging knowhow accumulated through institutional pension management and our diverse product lineup

> Knowhow from pension fund management

**Diverse** product **functions** 

**Sophisticated** asset management consulting

Needs hearing Offer optimal solution

Individual and corporate investors

AUM growth through development of investment chain



# **KPI** (Financial target)

	FY19 (Actual)	FY20 (Forecast)	FY22 (Target)	(For reference) Medium/Long-term Target	
Net business profit	¥289.0bn	¥250.0bn	¥290.0bn		
Net income	¥163.0bn	¥140.0bn	¥190.0bn		
OHR (Overhead ratio)	61.1%	Mid-60% range	Lower 60% range	Upper 50% range	Promote efficiency by enhancing fee business though OHR decline may be limited
Fee income ratio	54.6%	Mid-50% range	Upper 50% range	Maintain above 60%	Increase stable fee income
Common Equity Tier 1 capital ratio (*1)	9.7%	Upper 9% range	Mid-10% range	Maintain stable 10% range	Maintain prudent level of capital
Return on equity (*2)	6.25%	Mid-5% range	Around 7%	Around 9%	Changed from Shareholder ROE Aim for self-sustaining improvement of ROE
Dividend payout ratio	34.5%	40.2%	Around 40%	(*2) Changed from "S	on Finalized Basel III reform basis hareholder ROE". e change: approx. (1%)
[Assumptions of the market]	Mar. 20	Mar. 21	Mar. 23		( · · · · · · · · · · · · · · · · · · ·
10 year JGB	0.02%	0.00%	0.00%		
Nikkei 225	18,917 yen	19,000 yen	23,500 yen		
USD/JPY	108.7 yen	109 yen	109 yen		

# KPI (Client base)

		FY19 (Actual)	FY22 (Target)	Definition of KPI
Client base	Individual	0.26M clients	0.29M clients	To increase the number of clients with whom we have a strong relationship, as a result of which the client chooses us as their "Best Partner" over the long term, as a
(Pre-Best Partner)	Corporate	590 firms	720 firms	precursor, to increase the number of "Pre-Best Partner" client base (*1) "Best Partner" is the clients' perspective of our positioning.
Responding to society after the COVID-19 shock (individual clients using non-facing channels (*2))		1.85M clients	2.38M clients	Corresponding to changes in society and methods of communication due to COVID-19 shock, improve convenience for clients and our productivity.

(\*2) Clients using direct banking and LifeGuide

#### **Client base(Pre-Best Partner)**

By offering both individuals and corporations further added value created by the trust bank group, expand "type of transactions" and "depth and volume of transactions" to strengthen ties with our client base, increasing clients who would value us as their "Best Partner."

#### Individual clients using non-facing channels

In addition to non-face-to-face transactions using internet banking, strive to strengthen our services as a trust bank to offer telephone banking consultation for clients who have difficulty using the internet and webbased consultation of defined contribution pension plans for asset formation generation, work place clients.

# (Ref.) Earnings target for FY2022

		FY19 Actual	FY22 Target	Change
	(¥bn)		9	from FY19
1	Net business profit	289.0	290.0	0.9
2	Substantial gross business profit	742.6	765.0	22.3
3	Substantial G&A expenses	(453.6)	(475.0)	(21.3)
4	Total credit costs	(43.8)	(20.0)	23.8
5	Net gains on stocks	40.1	30.0	(10.1)
6	Other non-recurring profit	(27.6)	(30.0)	(2.3)
7	Ordinary profit	257.6	270.0	12.3
8	Net income	163.0	190.0	26.9

	[Reference]			
(¥bn)		FY19 Actual	FY22 Target	Change from FY19
<b>-</b> 9	Substantial gross business profit	742.6	765.0	22.3
10	Retail total solution services (*1)	192.7	196.0	3.2
11	Wholesale financial services (*2)	206.1	208.0	1.8
12	Stock transfer agency services	37.4	39.0	1.5
13	Real estate	56.9	62.0	5.0
14	Fiduciary services (*3)	171.7	179.0	7.2
15	Global markets	72.5	66.0	(6.5)

<sup>(\*1)</sup> Including business segments such as Private banking and Work place

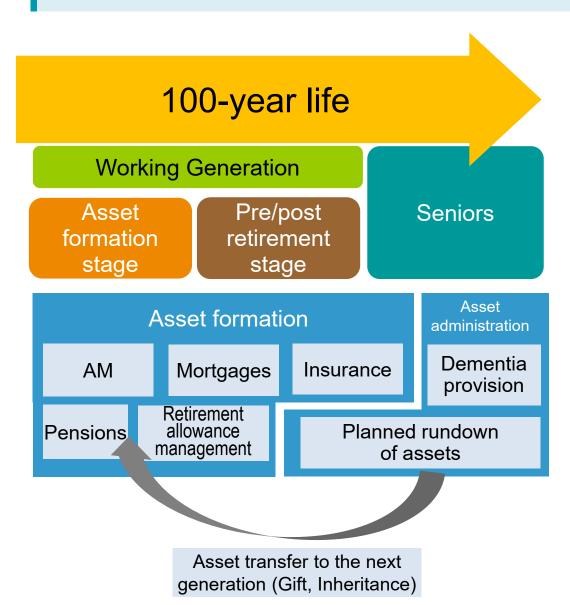
<sup>(\*2)</sup> Combined total of Wholesale total solution services and Wholesale asset management

<sup>(\*3)</sup> Including Asset management business

<sup>(\*4)</sup> Adjustments for general and administrative expenses of headquaters, etc. made to figures of each business segments

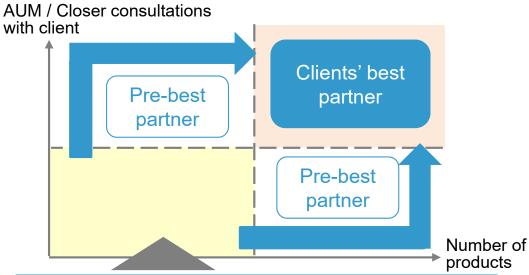
#### **Retail Business**

✓ To offer broad and comprehensive value-added solutions for clients' issues in the age of "100-year life"



Broader, deeper relationship with client as their "Best partner" / "Pre-Best Partner"

// Closer consultations



(Expand client base) transaction opportunities mainly with the asset formation generation

Mortgages	Strengthen loan origination (Approx. 0.4M clients)
Work place	Life planning starting from pensions and periodical savings plan (Approx. 1.7M clients)
Diners Card	Flow income rich clients manly with premium card
SBI Sumishin Net Bank	Pre/post retirement, senior clients increasing (Approx. 3.9M accounts)

# Retail Business: Business initiatives for the market for seniors (1)

✓ For the senior client segment, utilizing the power of trusts, support life plan that offers peace of mind and build bridges to the next generation

#### 

Due to outbreak of COVID-19, awareness for inheritance and asset administration services has increased

# The power of trusts (safety and peace of mind) Entrust with confidence Years of service and knowhow Responsiveness to span intergenerational needs Flexibility of product and service offering Finetuned service for each client Product development knowhow to cope with client needs

To contribute to our sustainable and stable growth

beyond the Medium-Term Management Plan period

#### Expanding needs for gifts/inheritance Number of will trusts administered Estimate of over-60 population and executed (mn) (thousand) 47.19 Number of will trust (left) 41.92 Number of execution (right) 40.00 1,800 30.00 30 1.200 20.00 10.00 25 600 0.00 2010 2020 2000 2030 2040 (\*1) National Institute of Population and Social Security 20 FY16 FY17 FY18 FY19 Research: Estimated future population Additional transactions Reach out to the next generation with Will Trust clients (\*3) client base Our financial Investment asset AUM Approx Real Trust. more than estate Insurance 30% (\*2) Assets ¥13.0bn ¥55.0bn covered under At time of will Will Trusts execution Foreign Total AUM (inheritance Insurance currency event) ¥42.0bn ¥13.0bn Transaction Our financial asset AUM opportunities with heirs (\*3) As of Sep. 19, total transaction volume Other firms' financial AUM (1 year during 2018/10-2019/9) with Will Real estate etc. (\*2) Sample survey of our transactions Trust clients. Only lump-sum payment

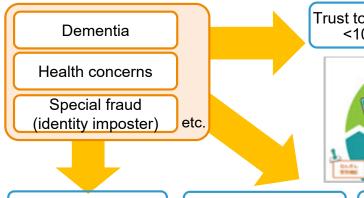
with heirs at final execution of will

insurance products included in insurance

# Retail Business: Business initiatives for the market for seniors (2)

✓ Develop asset administration services that offers solutions to problems of super aging society such as dementia. Needs steadily expanding

Various risks and issues arising from ageing society to be tackled with the power of trusts



Trust to support 100-year life <100-year passport>



Security type trusts

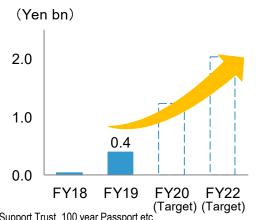
Safety support trust

Guardian system assistance trust

# Number of asset administration type products(\*)



# Revenue from asset administration type products (\*)



(\*1) Guardianship Assistance Trust, Security Type Trust, Anshin Support Trust, 100 year Passport etc.

## Offer support outside the boundary of finance

To cater to the demand from senior segment, to develop services outside the boundary of finance utilizing the power of trusts

Solitary Trust (Dec.19~)

Trust



かいとりさま信託



Anshin (peace of mind) Support NPO (established Nov. 2018)

Assumes post mortem non-financial services



4

Based on clients' ending note

**Funeral** 

Burial

Notification of death

Pet foster home

Digital estate

Disposal of household items

etc.



# Retail Business: Initiatives for the working generation (1)

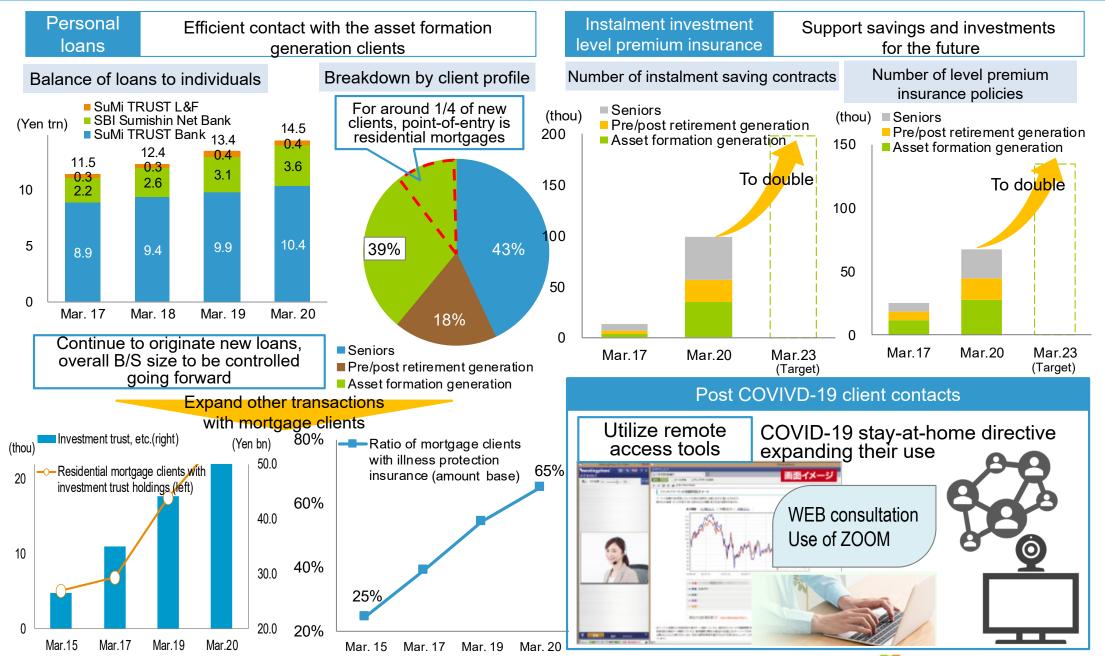
✓ Support wealth building of the working generation centered on the asset formation age cohort

Offer broad range of services to the working generation based on life-plan consultation Instalment investment plans

#### Insurance Instalment Residential investment mortgages Prudent coverage Medium/long term Share medium/long Support housing investments term goal with clients, purchase offering various services Pension/company-based Real estate saving plan Investments starting from support various types of assets "Work place" Gift/inheritance from Relationship spanning seniors generations

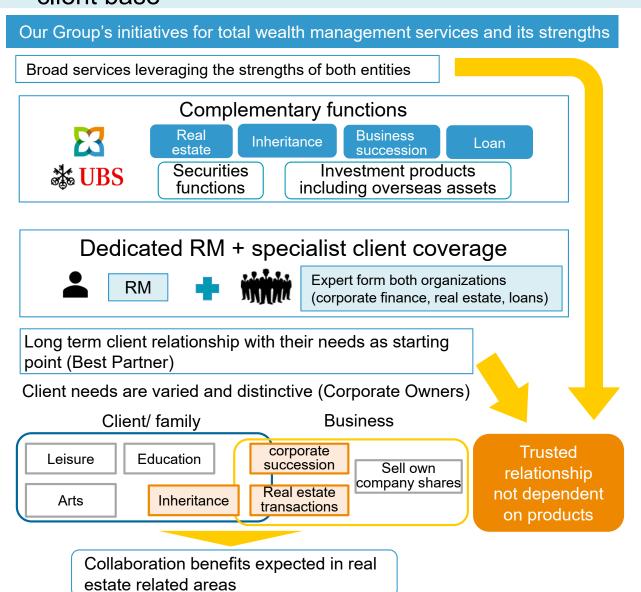
#### Efforts to expand Work place business DC about 1.4M Membership No.1 in members industry of work Company-based savings place plans plan enrolment 260K Well-designed investment education Medium/long term goal with DB/DC cashflow in mind Offer our Various trust services broad range suitable for each of services generation

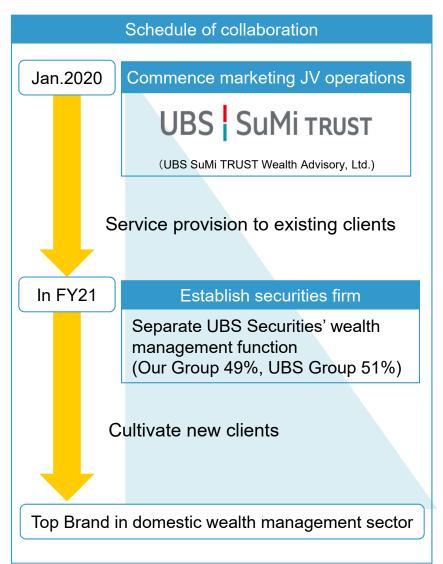
# Retail Business: Initiatives for the working generation (2)



# Retail Business: Wealth management business (alliance with UBS Group)

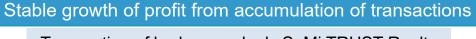
✓ Merger of our group's and UBS Group's strengths to create new business and expand client base

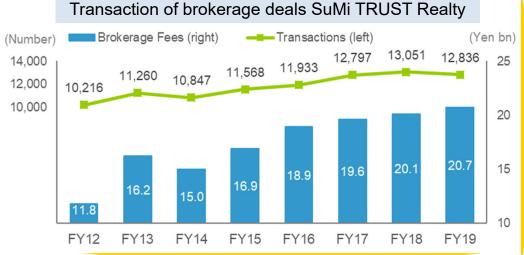




# Real estate (Retail real estate brokerage)

✓ Steady increase of profit base through increase of inheritance related transactions, increase in branches and alliance with UBS Group





#### Inheritance related transactions to increase due to super ageing of society

Shares of selling transactions resulting from inheritance in all transactions(\*)



(\*) Number of real estate transactions with individuals of which the reason for the transaction was inheritance related

### Expectation of profit growth due to branch network expansion

Transition of SuMi TRUST Realty branch numbers and brokerage revenue (FY2012-FY2019)

Though branch number growth is moderate, brokerage profit increasing due to enhancing solution capability

		Number of branches	Brokerage revenue
	SuMi TRUST Realty (Residential housing brokerage rank No.5)	Increased 4% (69branches →72branches)	Increased 68% (¥12.3bn→¥20.7bn)
	Company A	Increased 62%	Increased 72%



Branch network expansion planned to bolster revenue

## Increase from private banking areas

Alliance with UBS Group in private banking





To cater to real estate needs of existing UBS clients and corporate owners



# Corporate business

✓ To offer solutions to diverse needs of corporate and financial institutional clients caused by changes in social and economic environment

# Corporates oth financial and no

Confronting both financial and non-financial issues

Financial issues

Finance, asset management, securitization

Increased importance of non-financial issues

Nonfinancial issues Strengthen governance

Diverse work styles

Strengthen sustainability

# Financial institutions

Headwind against current business model continues

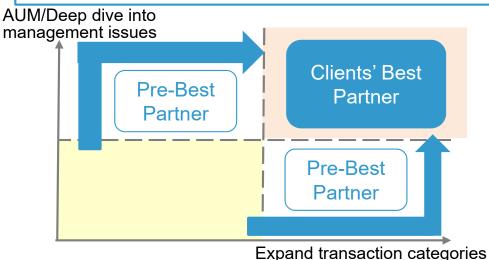
Business model reformation

Ultra-low interest rate environment

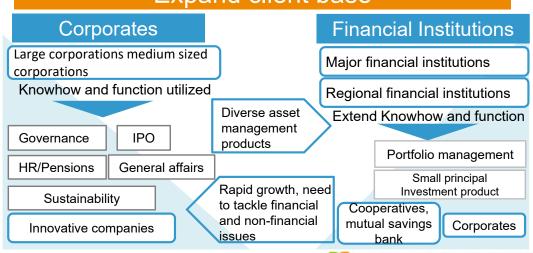
Strengthen fee business

Asset management administration

Broader, deeper relationship with client as their "Best Partner" / "Pre-Best Partner"



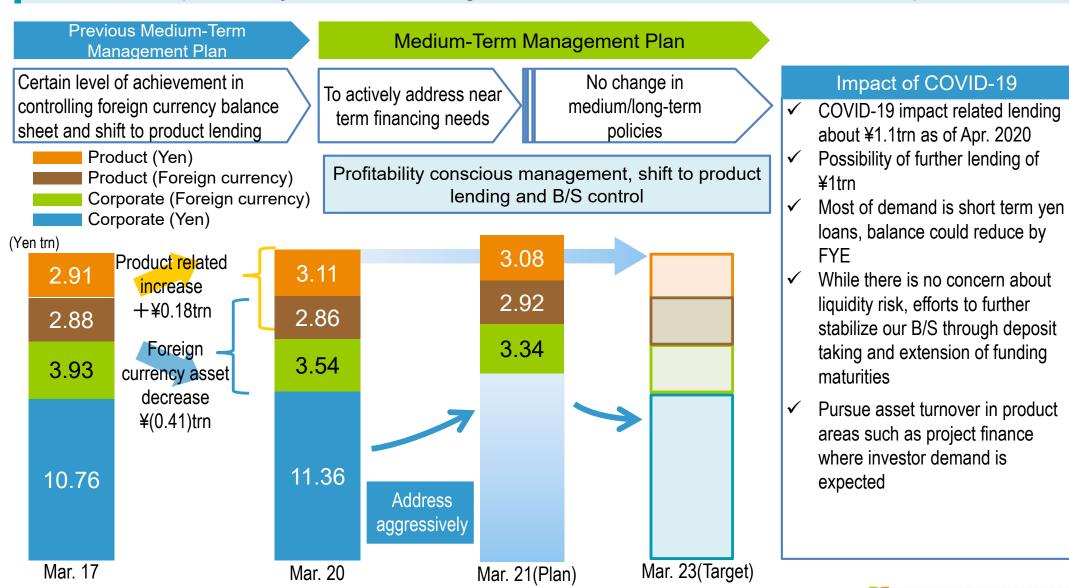
# **Expand client base**



✓ To actively address near term financing needs from COVID-19 shock

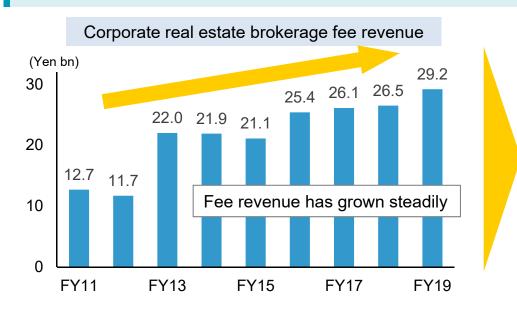
COVID-19 Shock related

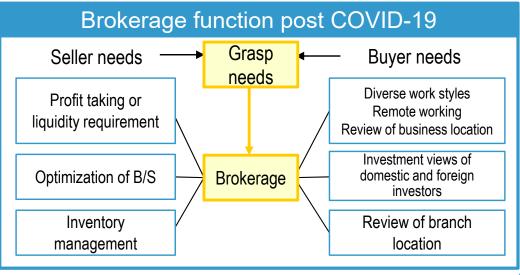
✓ To maintain profitability conscious management. Balance sheet control also to be implemented.



COVID-19 Shock related

- To enable sustainable and stable growth, endeavor to expand business foundations and client base
- Regarding COVID-19 shock, grasp needs of both sellers and buyers to create market liquidity





### To expand business foundations Solutions for increasing the value of clients' assets or efficiency Offer solutions to optimize Brokerage Plentiful property real estate portfolio information Consider solutions utilizing Sell accumulated trade data Data accumulation of each properties' revenue stream Buy Property management/ Portfolio management mandate/consulting

# To expand client base

To strengthen cross border transactions (Number) ■ Inbound ■ Outbound 20 20 11 10 0

FY18

- Expand client base through utilization of overseas institutional investor channels
- Strengthen access to top management of overseas investors

FY19

FY17

# Corporate business: Clients' initiatives to strengthen sustainability

✓ To support clients' sustainability from both financial and non-financial aspects

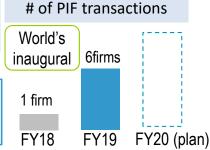
### Support through financing

Positive impact finance (PIF) (⇒refer to P.62)

Finance arrangement in which corporate SDG achievement is used as evaluation criteria

Secure opportunities to present solutions by sharing issues of client companies

To contribute to increase in enterprise value of client companies through assistance of ESG activities



(\*1) as PIF that does not limit the use of funds

# Status of ESG related financings



### Support through real estate consulting

Evaluation/certification of property environmental specification

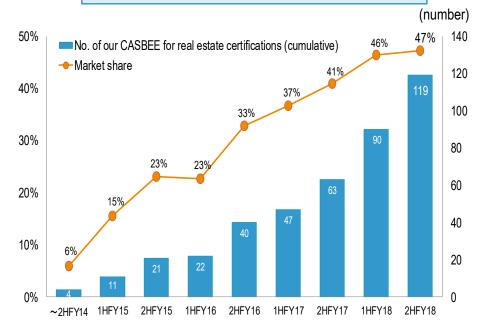


Construction consulting towards improvement of environmental footprint

Promote consulting for clients to attain environmentally friendly certification

(⇒refer to P.63)

- ✓ To enhance value of clients' real estate
- ✓ To assist clients to achieve SDG goals



(\*2) CASBEE: System for evaluating environmental performance of buildings developed and promoted in Japan under the guidance of the Ministry of Land, Infrastructure, Transport and Tourism

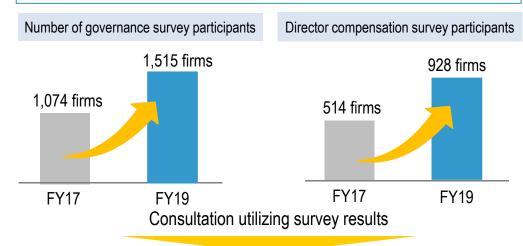
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# Corporate business: Initiatives to strengthen clients' corporate governance

To offer sophisticated solutions to management issues regarding corporate governance improvement and dialogue with investors

### Initiatives to strengthen corporate governance

Survey utilizing our industry leading client base

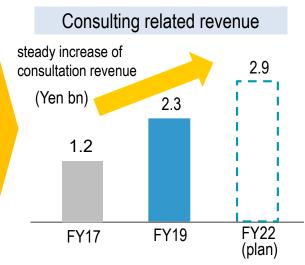


#### Consultation regarding board of directors' meeting institutional design

Assistance in evaluation of board of directors' meeting effectiveness

Employee remuneration consulting

Stock based compensation consulting



## Initiatives to strengthen IR/SR

J-Eurus-H

100% subsidiary since Mar. 2020

Comprehensive assistance for AGM, shareholder voting and takeover defense measures

Renowned global knowhow with long term record of supporting investor dialogue and governance

Meticulous, value-added consultation capabilities in support to evaluate effectiveness of board of directors

### Possibility of expanded solutions due to COVID-19

Current situation

- ✓ Concentrate on operational assistance of AGM
- ✓ Number of smartphone voting approved 257 to 424 firms

Hosting of AGM

Solution needs arising from shift to electronic AGM

Dialogue with investors

Solution needs regarding nonfinancial agenda and dialogue

Opportunity to offer new added-value



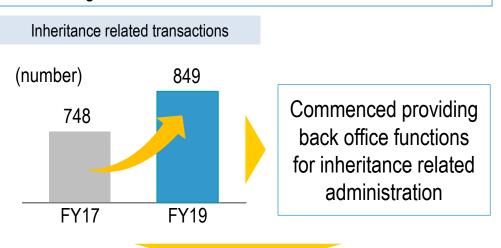
# Corporate business: Collaboration to strengthen fee business of financial institutions

- To offer trust related services to broad base of clients through collaboration with regional financial institutions
- To support business model reformation of financial institutions

COVID-19 Shock related

### To strengthen strategies related to 100-year life

By fully utilizing the power of trusts, to offer added-value to senior clients of regional financial institutions



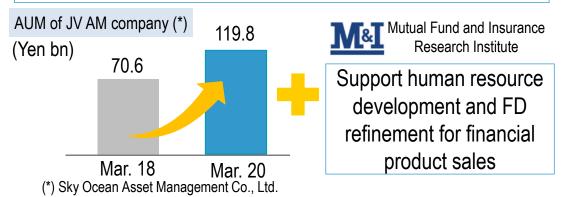
Offer broader product range and services centered on asset administration related products

Annual gift trust

Will substitution trust

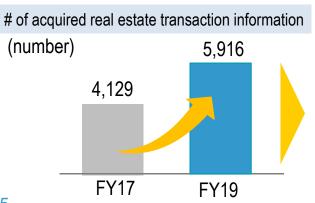
### Support asset management businesses

AUM of jointly-established AM company steadily increasing Full-scale support for "client-oriented business operation"



#### Offer real estate solutions

Information sharing with regional financial institutions showing results



Further collaboration

Group study at regional financial institutions

Networking through staff exchange



# Investor related business

Development of investment chain by providing various investment opportunities and solving investors' problems

Changes in investors' needs

# **Asset Management**

Development and offering of diverse investment products Respectable investment return

Needs for investment products with distinct characteristics

#### Asset administration

Stable and quick processing of high volume, repetitive paperwork

> BPO (\*) needs for increasingly complex administrative functions

### Consulting solutions

Corporate pension system design, operation and administration

> Increased consulting needs for a wide range of investors

#### (\*) Business Process Outsourcing

### Solutions to offer

Create diverse investment opportunities by broadening product lineup

Strengthen product development centered on private assets

Improve product lineup by utilizing domestic and overseas offices and marketing channels

> Balance both pursuit of economies of scale and response to individual needs

Improve efficiency through integration of specialized asset custodian banks

Offer solutions for managing complex investment product administration

#### Offer solutions to new needs and investor class

Offer investment proposals for professionals to a wide range of investors

Support long-term investment for asset formation generations (⇒refer to P.50)

# Investor related business: asset management (1)

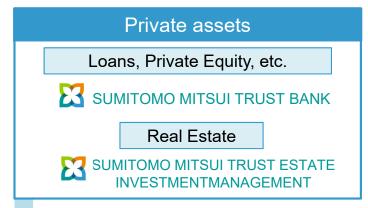
Strengthen development and offering of various asset management products for financial institutions and non-profit corporations

### Enhance development abilities of private asset-type products

Needs of investors such as pension funds, financial institutions and non-profit corporations have expanded beyond traditional asset-type products

Strengthen development and offering of private asset-type products

(Reference) Major asset management product functions of the Group

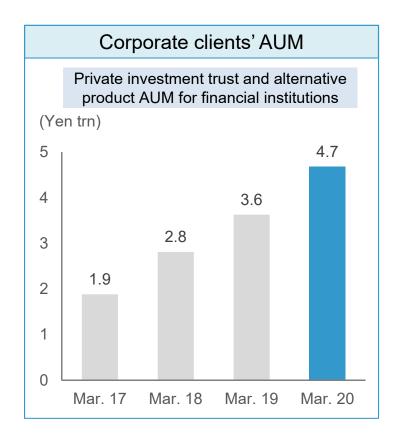




Actively utilize external networks to strengthen product development capabilities across the Group

While surveying client demand, take on the challenge of becoming a pioneer in certain asset classes in Japan

- Development of domestic real estate and infrastructure funds
- Commoditization of existing products, etc.



# Investor related business: asset management (2)

✓ Offer a wide range of attractive products that leverage the strengths of each AM company through a multi-boutique strategy

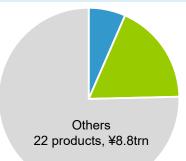
# Domestic public investment trusts for retail clients





Area to aim for growth by utilizing each sales channel and products' competitive edge

Public investment trusts (Top 30 products, as of Mar.20)



SuMi TAM 2 products, ¥0.7trn NAM 6 products, ¥2.1trn

8 of the top 30 products are from both AM companies (24% of outstanding balance)

### Develop ETFs in overseas markets

Expand in the domestic market and accumulate know-how

#### AUM of domestic ETF



#### nikko am 日興アセットマネジメント

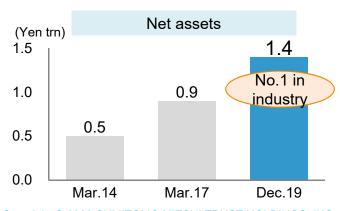
Expand in areas in which we can leverage the strengths of overseas networks

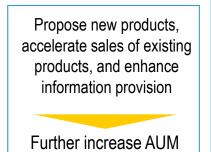
Singap ore Hong Kong UK

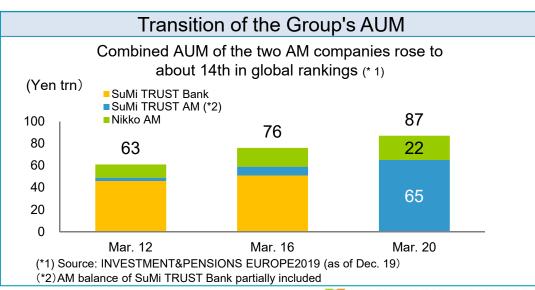
Develop and market ideal ETF products that matches market demand in each country

# DC plan investment trusts









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# Investor related Business: Asset Administration

# To offer optimal solutions for both types of diversified client asset administration needs

Investment products that fit with large-volume and repetitive paperwork

Diversification

Complex and highly bespoke investment products

High value-added services to be

provided by JABIS (\*2) (\*2) Japan Asset Business Information Services: Outsourcing service of securities admin. processing

Challenges facing the asset management industry

Diverse and complicated investment products

Profitability dented due to increased fixed costs

Services to be provided by a specialized custodian bank

Scheduled to complete integration of Japan Custodian Bank in July 2020



by pursuing economies of scale

Stability

Speed

Low cost

(Reference) Integration scheme of specialized custodian banks [Pre-merger]

(100%)



SUMITOMO MITSUI TRUST HOLDINGS

(33.3%, Top shareholder)



Japan Trustee Services Bank

Trust & Custody Services Bank

[Post-merger]



SUMITOMO MITSUI TRUST HOLDINGS

(33.3%, Top shareholder)



Custody Bank of Japan

(\*1) ownership

Both high quality and low cost to be achieved

Achieve BPO by offering our knowhow and infrastructure

Increased reporting workload due to tightening regulations

High quality

Flexible support

Volumebased fees

(Reference) JABIS schematics

AM company (Client) business

To specialize in competitive areas by BPO

AM front office

Middle office

**Business support** (provide data, etc.)

Business outsourcing

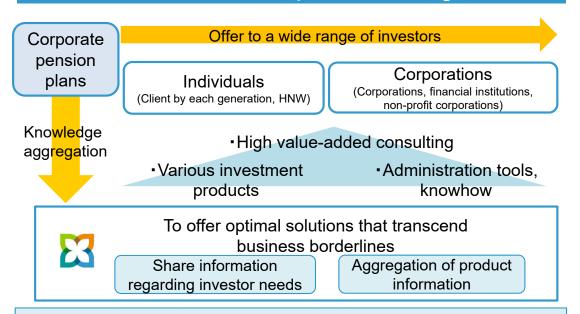




# Investor related business: consulting, providing solutions (1)

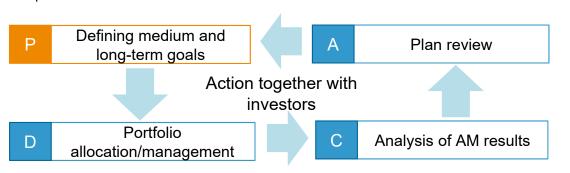
✓ To offer consultations to a wide range of investors with refined consulting skills nurtured through pension fund management

# Utilize consultation for pension management

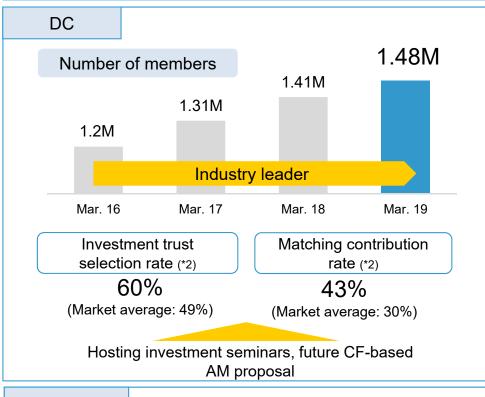


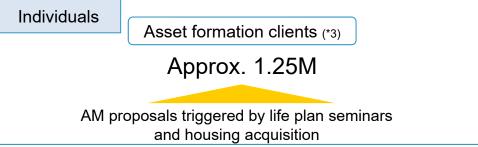
### Consultation featuring a goal-based approach (\*1)

(\*1) Long-term investment proposal and continuous support based on projected future assets required and cash flow



# Offer to a wide range of investors





(\*2) As of Mar.19

(\*3) As of Mar.20

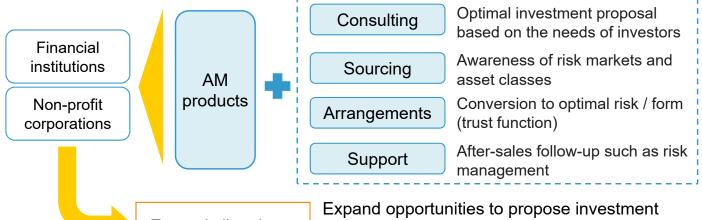


# Investor related business: consulting, providing solutions (2)

✓ AM needs of corporations increased due to continued extremely low interest rate environment. To offer comprehensive services including risk management

### To offer solutions that are not limited to investment products

The needs of corporate investors vary widely not only by attributes but also by scale and administration framework.



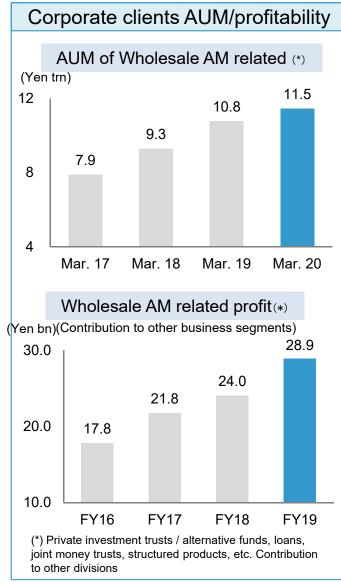
Expand client base products and consulting to financial institutions and non-profit corporations

#### Various initiatives to fulfill AM needs

Although there is need for investment products, many investors are unable to invest due to various restrictions

Expand business foundation

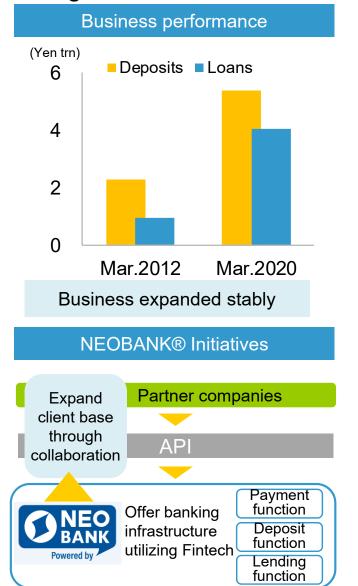
Strengthen relationships through medium to long-term support

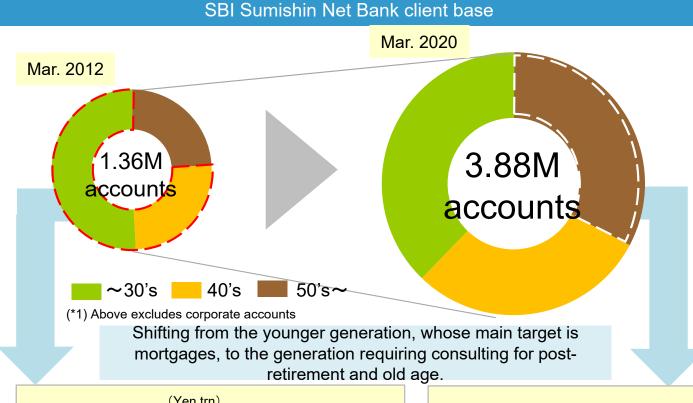


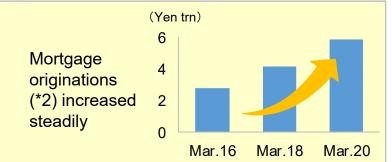
**Group Company Management** 

# SBI Sumishin Net Bank

✓ Increasing opportunities for SuMi TRUST Bank to provide consulting services due to the age shift of clients







Increased opportunities for providing consulting services for retirement allowances and inheritance at SuMi TRUST Bank

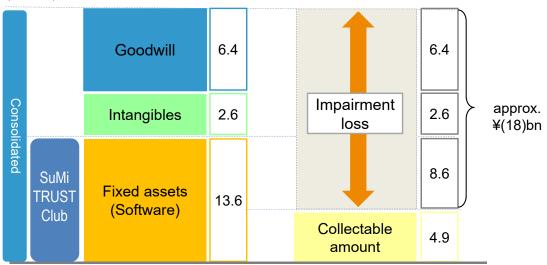
(\*2)Sum of loans originated by SBI Sumishin Net Bank, originated as marketing affiliates, originated by other marketing affiliates including Flat 35

## Sumitomo Mitsui Trust Club

- ✓ Revise business plan in light of the deterioration of the business environment due to COVID-19 shock
- Going forward, emphasis on added-value as a "Club" through issuance of premium cards

#### About financial results for FY2019

[Fixed assets related to Sumitomo Mitsui Trust Club] (Yen trn)



[Background of loss recognition]

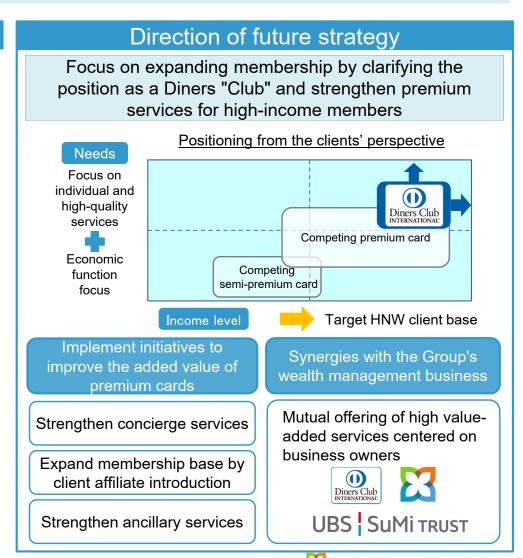
IT investment that greatly exceeded plan at the time of acquisition has been a major constraint on marketing activities

Revised plan in FY2019



Also, slowdown of high-end consumption due to COVID-19 outbreak taken into account

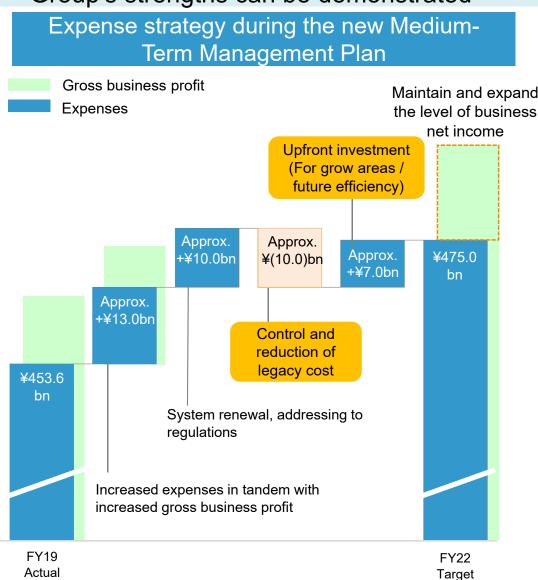
Additional revision in FY2020



**Strategic Resource Mix** 

# Expenses strategy

✓ Control costs and strengthen streamlining. Preceding investment in areas where the Group's strengths can be demonstrated



# Personnel expenses



While extension of retirement age is under consideration, gradual decrease due to the transfer and retirement of the mass-hire cohort

### IT related costs



Prioritize IT related upfront and renewal investment

Mitigate future burden by expanding cloud computing

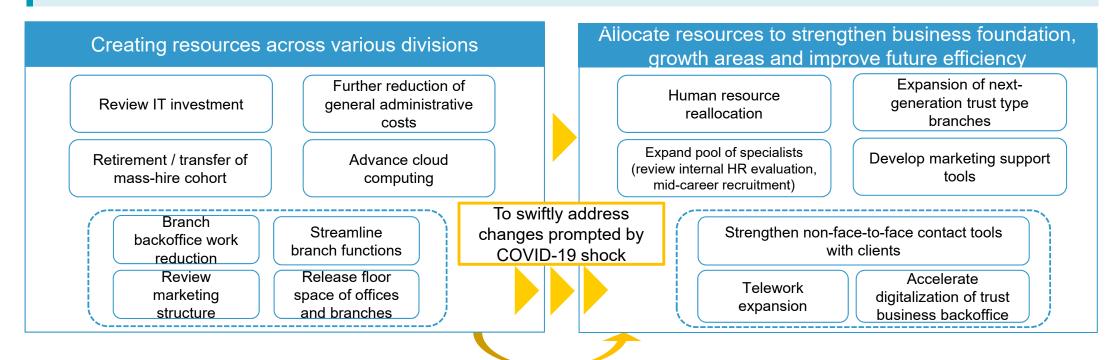
### General Administration Costs



Increase in gross profit-linked expenses. Pursue legacy cost reductions such as releasing floors of branches and office buildings. Consider further cutback measures

# Endeavors to reform cost structure and reallocate resources

- ✓ In addition to individual cost reduction measures, to consider reduction and resource reallocation by utilization of capital to improve efficiency
- ✓ Consider resource shift in light of social, business and client interaction after COVID-19 shock



Tactical consideration of cost mitigation and resource reallocation utilizing capital

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HR shift

# Approximately 200 staff to be transferred in FY2020

Create capacity by reducing branch backoffice work and review of marketing structure



# Strengthen business foundation

Shift towards areas of priority such as real estate and trust business etc.,

Approx. 100 staffs

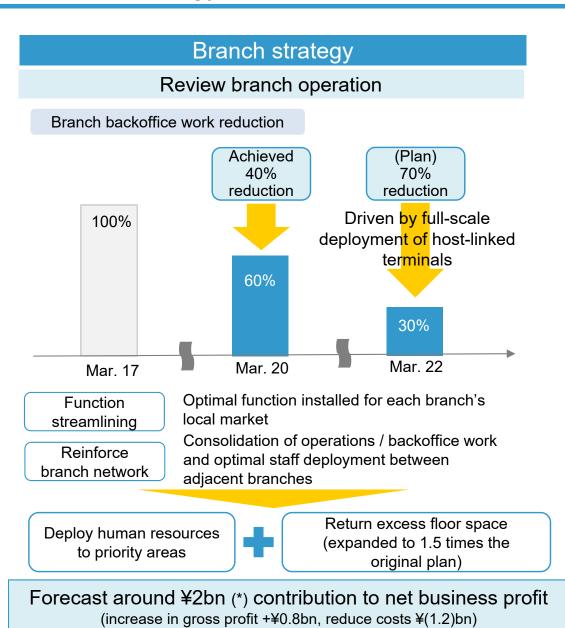
#### New growth areas

PB, Work place, Wholesale AM and support for innovation companies, etc.

Approx. 100 staffs

# Branch strategy, benefits of shift to cloud computing

COVID-19 Shock related



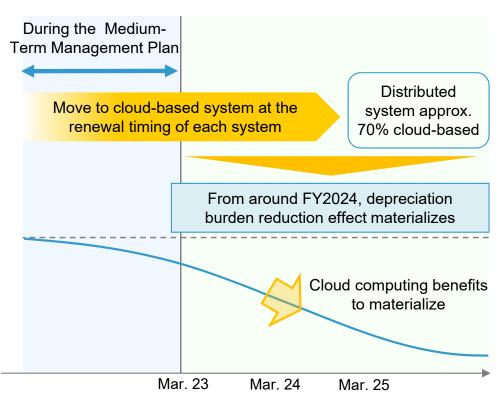
# Active expansion of cloud computing

Approximately 70% of distributed systems to become cloud based by FY2025



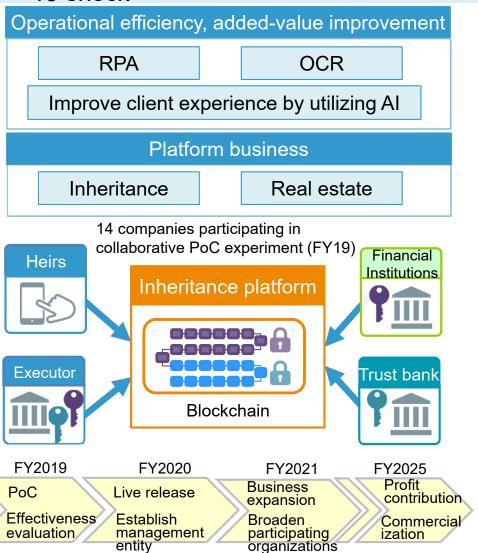
Reduce future IT depreciation cost burden

(For reference) IT depreciation burden reduction effect



# Digital strategy: to accelerate digitalization

- ✓ Improve efficiency by developing platform business in areas where SuMi TRUST Bank has competitive edge
- ✓ Acceleration of digitalization possible due to changes in society and business after COVID-19 shock



# Possiblity of digitalization possible due to changes in society and business after COVID-19 shock

Consider rationalization and optimization through digitalization, taking changes in client preferences into account

Expansion of nonface-to-face marketing Strengthen non-face-to-face marketing tools (Web consulting, etc.)

Promote telework

Web seminar promotion

Changes in AGM hosting

Consulting for virtual AGM meeting

Accelerate digitalization of convocation notices

Changes in backoffice work and reporting unique to trust businesses

"Customize" according to client needs

Client activities
hampered with the
spread of infection
of COVID-19

Possibility of changes in client awareness

Possibility of digitalization and progress in standardization

⇒ To streamline clerical work

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**Sustainability Initiatives** 

# Initiatives for sustainability through business (problems of super-ageing society)

Engage in educational activities and offer tangible support for clients to live a flourishing life in an ageing society

### Silver college

- Enlightenment activities to lead a prosperous senior life
- Host seminars by lecturers including prominent experts

**FY19** Actual Hosting branch

branches

Number of times held

65 times

Number of participants

3.634 in aggregate

#### Basic themes

Health, safety and security

How to spend a fulfilling old age Housing options for old age

Issues regarding dementia



In addition to the basic theme, each branch to plan and hold a distinct theme

### Super-ageing society issues such as dementia

### Senior Generation Support Report

Publish a booklet that specifically covers "dementia" and "residential housing for seniors"



Learn about dementia and ageing issues

Obtain qualification for gerontology Acquire dementia supporter qualification (\*)



Pseudo-experience such as field-vision of elderly people

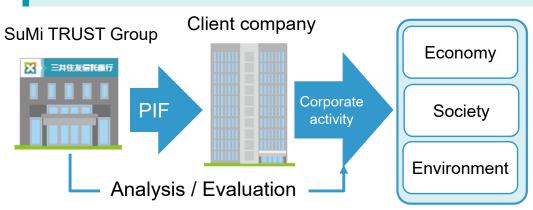


As part of the COLTEM project led by Kyoto Prefectural University of Medicine, problems caused by dementia for financial institutions were categorized and we participated in the publication of a book in which doctors, lawyers and other specialists reviewed multifaceted countermeasures.

(\*) Gerontology qualification for all branch senior managers of SuMi TRUST Bank and above, and dementia supporter qualification obtained by all branch staff

# Initiatives for sustainability through business (Positive Impact Finance)

✓ Assisting companies achieve a sustainable society through Positive Impact Finance (PIF)



Comprehensive analysis and evaluation of the impacts (both positive and negative) of corporate activities on the economy, society and environment Set goals and support the client to achieve them

# Transaction example with Fuji Oil Co., Ltd. group head office (impact specification)

Procurement activities from raw material production sites

Sustainable procurement of primary raw materials in consideration of human rights and the environment

Production activity

Reduction of environmental impact in production activities such as climate change, water and waste disposal

Market sales activity

Efforts to solve the world's food problems by using plant-based food materials

#### External evaluation of initiatives

The inaugural "ESG Finance Award" (sponsored by Ministry of the Environment)

Financing category Gold Award (Minister of the Environment Award)

•Endorsing various principles established by UNEP FI (UN Environmental Program and Financial Initiative), achieved the world's first PIF that does not limit the use of funds





Award ceremony ((left) Mr. Tetsuo Okubo, President of SuMi TRUST Holdings (right) Mr. Shinjiro Koizumi, Minister of the Environment)

Won the 5th "Sustainable Finance Awards" (Organized by the Research Institute for Environmental Finance (RIEF))

Excellence Award

•The world's first PIF was highly evaluated, our 4th award



# Initiatives for sustainability through business (environmentally friendly property)

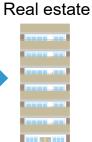
✓ Responding to social issues by utilizing the diverse functions of trust banks

SuMi TRUST Group



Assist acquisition of environmental performance certification (total 140 cases)

Support for environmentally friendly construction (total 12 projects)



Environmental performance improvement

Providing value to local communities

- Energy saving, CO2 reducing
- Renewable energy introduction
- •Reuse of resources, etc.
- Landscape improvement
- Improve local environment

Support for environmentally friendly design during new construction phase

"leading projects" program for sustainable buildings

Accepting subsidies



Daikin Industries' Technology & Innovation Center

Support for environmental performance certification application

# CASBEE (\*1) real estate

Environmental performance evaluation of buildings

(Left) Isetan Shinjuku Main Store (Right) Mitsukoshi Nihonbashi



Environmental performance evaluation of urban development

Large-scale eco-town in Totsuka Ward, Yokohama City acquired the highest rank (S rank) as CASBEE urban development for the first time in Japan

(\*1) CASBEE = System to evaluate a building's environmental performance led by Ministry of Land, Infrastructure

# Enhance added value by acquiring environmental performance certification

Buildings that have been certified or registered for CASBEE have higher rent levels than the average rent for the entire city

Source: Inhouse report based on Japan Sustainable Building Association "Smart Wellness Office Research Committee Report (2014)







20,000 Rent increase

CASBEE Tokyo's 23real estate ward sample

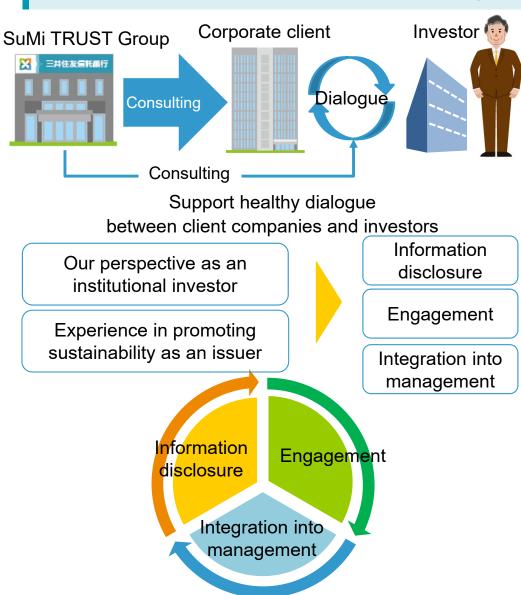
(\*2) average rent for 1-tsubo equivalent to 3.3m2



equivalent to 3.

# Sustainability initiatives through business (ESG total consulting)

✓ Support enhancement of ESG management of clients and their dialogue with investors



### Consulting example

### ESG advisory service

Integration into management

Support for efforts to strengthen management foundations, such as categorizing issues in ESG-related initiatives and integrating ESG themes into corporate management

Integrated report publication assistance service

Integration into management

Information disclosure

Support for formulation of value creation process, identification of materiality, advice on overall structure of integrated report and its contents

Major Shareholder ESG Trend Survey Engagement

Investigate trends in ESG initiatives of major shareholders, analyze their impact on issuer companies and support the establishment of a sound dialogue connection

ESG-IR support service for overseas investors

Engagement

Comprehensive support from investor targeting to interview arrangements for ESG-IR activities

Governance support program

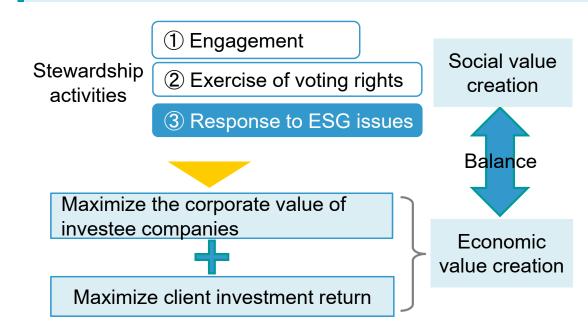
Integration into management

Supporting autonomous governance enhancement of clients by providing the latest information and opportunities for interaction to evaluate the effectiveness of the Board of Directors Meeting to improve the functions of the Board

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# Initiatives for sustainability through business (sustainability investment (ESG investment))

# ESG initiatives through stewardship activities



## Nikko Asset Management ESG activities

Creating Shared Value = Activities based on CSV

Creating value for both society and companies by aligning the direction of solutions to social issues and the direction of corporate profits



**Financial** standing Market

competitiveness **ESG** 

initiatives

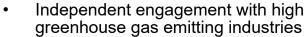
Scoring / stock selection nikko am

3興アセットマネジメント

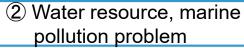
Engagement

# Sumitomo Mitsui Trust Asset Management ESG activity theme (typical example)

## (1) Climate change issues



Full-scale activities of Climate Action 100+





- Awareness of water resource risk and request for response improvement
- (3) Support for governance reform
- Increase board independence, push for diversity such as increasing the ratio of female directors
- Balance between growth investment and surplus cash return
- (4) Promotion of ESG information disclosure
- Promotion of information disclosure with awareness of achieving SDGs
- Strengthen involvement in "TCFD"

Collaboration with Legal & General Investment Management on ESG activities in June 2019



Commenced stewardship activities that merges top-level European institutional investor knowledge



















# Initiatives for sustainability through business (natural capital)

✓ Support for activities to protect biodiversity utilizing trust products

# National Trust (\* 1) support activities

Supporting National Trust activities in various forms such as social contribution donation trusts, will trusts.



### Amamino-kurousagi (Amami Rabbit) Forest

Conservation activities for rare animals that live only in Amami Oshima and Tokunoshima Islands in Kagoshima Prefecture. Donation of purchase fund equivalent to 8,066 square meters of forest from SuMi TRUST Bank Kagoshima Branch

### Tsushima Leopard Cat Forest

Protecting rare animals that live only in Tsushima Island, Nagasaki Prefecture. Establish a donation program for acquisition of trust properties through a social contribution donation trust





#### Northern Limit Beech Forest

Planting young beech trees in order to preserve the northern limit of the native beech forest in Kuromatsunai, Hokkaido

(\* 1) Purchasing precious nature and historic buildings based on donations, to establish private nature reserve (trust site)
It is an effective method to protect natural capital

### Education for Sustainable Development (ESD) Projects

Supporting the realization of a truly sustainable society by "nurturing citizens who understand the value of nature" by fostering a forward-looking mindset through environmental education for children who will lead the next generation



Nature and biodiversity in Tenjinzaki



Lessons for community and living from Lake Biwa and the SDGs



Lessons for sustainable societies/ SDGs from Japan's forests



SDGs seminar for teachers

# Addressing climate change issues

✓ Aim to advance analysis and disclosure in accordance with TCFD recommendations and strengthen organizational risk response competency

## Response to TCFD recommendations

#### "Initial action" (till Dec 2019)

- "Climate Change Report" updated and improved in line with TCFD standards. (Dec 2019)
- Commenced quantitative information disclosure where possible

#### "Trial" (1H FY2020)

- Upgrading of qualitative information in integrated report
- Commenced scenario analysis

#### "Transition to autonomous mode" (2HFY2020-FY2022)

- Response to TCFD recommendations refined
- Financial impact assessment based on scenario analysis
- Incorporated into business strategy

### "Climate Change Report"



Disclosure of carbon-related asset exposure ratio at SuMi TRUST Bank, Ltd. :5.6%

(as of Mar 2019. Covers the sectors "Energy" and "Utilities" (excluding some) including Electricity in the GICS (Global Industry Classification Standard))

### Migration risk

Physical risk

#### "TCFD Report"



For Nikko Asset Management, disclosure of the status of actions taken regarding "governance", "strategy", "risk management", and "indicators and targets"

Power commenced sector analysis with high carbon-related exposure Commenced flood risk analysis for mortgages

### Sector policies related to climate change

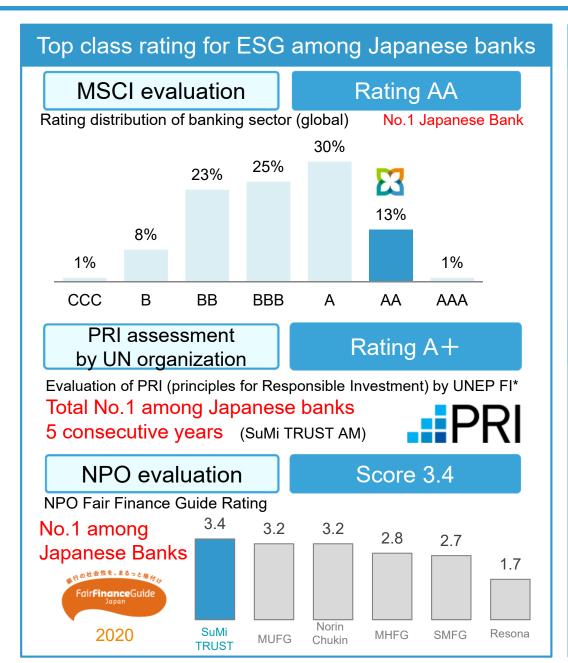
SuMi TRUST Bank, Ltd. shall periodically review its policy regarding environmental and social considerations in financing

Principal review items in March 2020

67

- ✓ In principle, decline financing for new coal-fired power generation projects that are being considered for construction
- ✓ Careful consideration of various impacts on the procurement of forestry and palm oil raw materials

# Our Group's status regarding ESG / Sustainability Initiatives



### Selected ESG indices



MSCI 🌐

2017 Constituent MSCI ESG Leaders Indexes





2017 Constituent MSCI Japan ESG Select Leaders Index





2017 Constituent MSCI SRI Indexes

#### Domestic/International ESG related activities







\* UNEP Finance Initiatives (UNEP FI)

The United Nations Global Compact

National Capital Finance Alliance





**Equator Principles** 

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Principles for Financial Action for 21st Century

Financial / Capital Policy

# Our basic approach to capital policy

To pursue the best balance of capital adequacy and efficiency

# Capital adequacy

CET1 ratio (\*)

Stable 10% range (medium/long term target)

# Pursue best balance

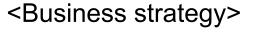


# Capital efficiency

ROE

7% (FY2022 target) Around 9% (medium/long term target)





- ✓ Strengthen fee business
- Improve profitability against **RWA**



- <Capital management>
- ✓ Strategic investment (Inorganic growth, efficiency improvement)
- ✓ Flexible and tactical share repurchase



- <Improve recurring distribution>
  - ✓ Strengthen shareholder distribution through dividends while maintaining balance with capital accumulation

<sup>(\*)</sup> Pro-forma figure on Finalized Basel III reform basis

# Shareholder return policy

- ✓ Share dividends to be emphasized in shareholder profit distribution. Shareholder return policy to be revised, with aim to increase flexibility of capital deployment
- Due to difficulty in assessing the impact of COVID-19, share repurchase has not been forecast for FY2020

#### Shareholder return policy

- As a shareholder return policy commensurate with earnings, aim to raise the consolidated dividend payout ratio to around 40% in or around FY2022
- ✓ Furthermore, securing adequate capital as a precondition, we will conduct tactical share repurchases while considering the balance between capital utilization for medium to long-term profit growth and the effect of repurchases in improving capital efficiency.

《Concept same as before》

Aiming for stable growth of shareholder returns through sustainable and stable growth of profit

《Revision of shareholder return policy》

	Before revision	After revision
Dividend payout ratio	around 30%	around 40% in or around FY2022
Share repurchase	around 10% (*1)	Tactical implementation from the perspective of effective use of captal (*2)

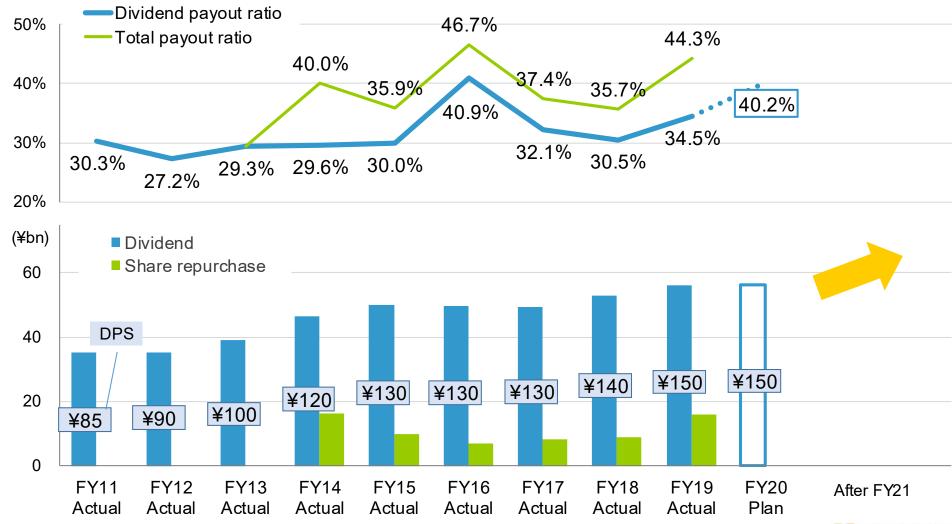
<sup>(\*1)</sup> Ratio of repurchase amount against net income after tax for the FY

COVID-19 Shock related

<sup>(\*2)</sup> Points considered for repurchase execution: 1) Adequacy of capital 2) Balance with strategic investments 3) Our share price

# Shareholder returns

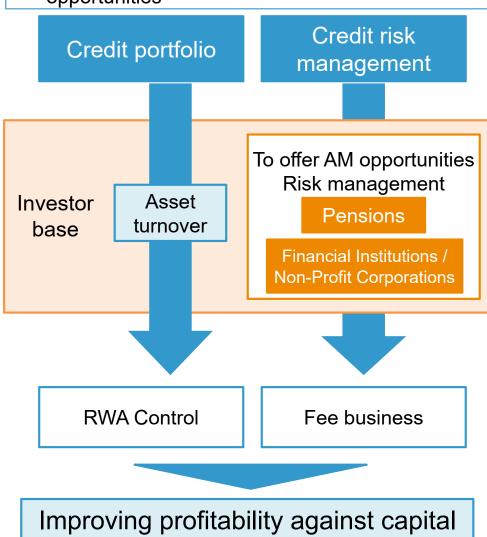
- Steady enhancement of shareholder return
- In the future, to aim for stable growth of dividend payout over the medium term through sustainable and stable growth of profit



## Financial/Capital Policy: Improving balance sheet and capital efficiency

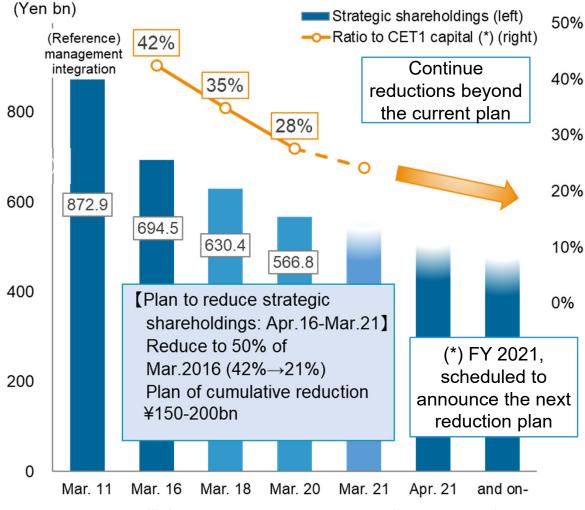
### Improving capital efficiency related to credit transactions

 Improve profitability against capital by controlling RWA volume and increasing fee revenue opportunities



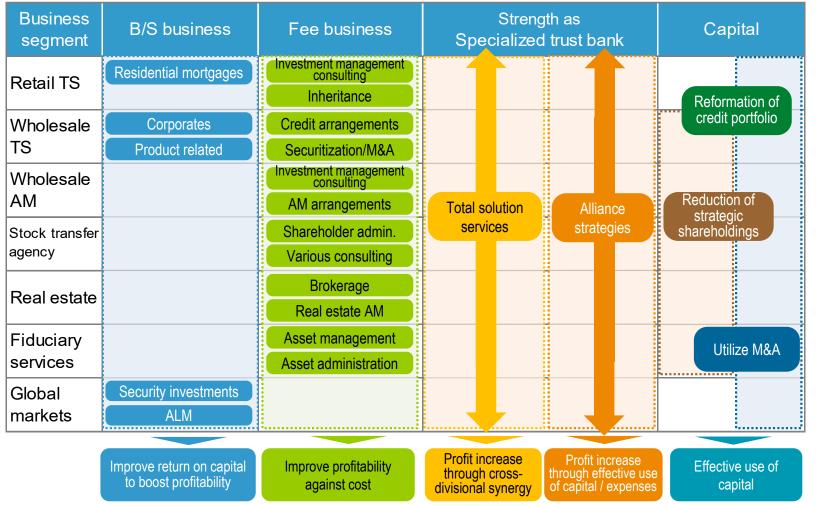
### Reduction of strategic holdings

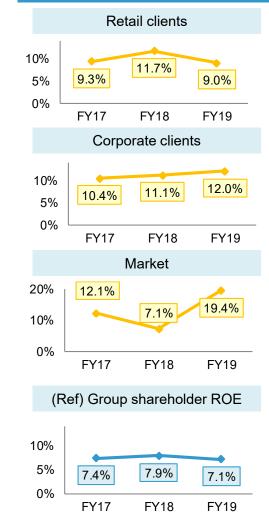
✓ Although achieving the target of the current plan is difficult due to COVID-19 shock, strive to obtain divestment agreement to continue the reduction beyond FY2021.



## (For Reference) Efforts of each business segment to improve ROE

- ✓ To improve B/S profitability through strengthening fee business and credit portfolio reformation.
- ✓ Creation of growth areas through crossing and merger of businesses and advance alliance strategies





ROE by business segments(\*

## **FY2020 Forecasts**

## Forecast (Summary)

- ✓ Based on the assumption that COVID-19 infection should peak-out in 1HFY2020, but its impact shall reverberate through FY2020, both net business profit and net income are expected to decrease as compared to FY2019 results
- ✓ The dividend on common share expected to be 150 yen per share, the same as FY2019.

  FY2020 consolidated dividend payout ratio to be approx. 40%

	(Yen bn)	FY19 Actual(*)	FY20 Forecast	Change from FY19	
1	Net business profit before credit costs	289.0	250.0	(39.0)	(1)
2	SuMi TRUST Bank	200.0	170.0	(30.0)	
3	Substantial gross business profit	742.6	710.0	(32.6)	
4	SuMi TRUST Bank	446.5	420.0	(26.5)	
5	Other group companies	296.1	290.0	(6.1)	
6	Substantial G&A Expenses	(453.6)	(460.0)	(6.3)	
7	SuMi TRUST Bank	(246.4)	(250.0)	(3.5)	
8	Other group companies	(207.2)	(210.0)	(2.7)	
9	Total credit costs	(43.8)	(30.0)	13.8	(2)
10	SuMi TRUST Bank	(34.7)	(20.0)	14.7	
11	Other group companies	(9.0)	(10.0)	(0.9)	
12	Net gains on stocks	40.1	20.0	(20.1)	(3)
13	Other non-recurring profit	(27.6)	(40.0)	(12.3)	(4)
14	Ordinary profit	257.6	200.0	(57.6)	
15	o/w SuMi TRUST Bank	169.7	155.0	(14.7)	
16	Net income	163.0	140.0	(23.0)	)
17	o/w SuMi TRUST Bank	117.9	110.0	(7.9)	
18	Dividend per common share (Yen)	150	150	_	)
19	Consolidated dividend payout ratio	34.5%	40.2%	+5.7%	

# (\*) Excluding dividend from group companies, which are planned to be paid to improve their capital efficiency. FY2019 (actual): ¥6.7bn,FY2020 (forecast): None

### [Assumptions]

- (1) Net business profit before credit costs: ¥(39.0)bn YoY
  - •Substantial gross business profit to decrease, substantial G&A expense to increase Impact on gross business profit is shown on P.8
- (2) Total credit costs: forecast ¥(30.0)bn
  - Conservatively assuming a little less than three times than usual for FY2020 including special loan loss provision of ¥25.0bn in FY2019
- (3) Net gains on stocks: forecast ¥20.0bn
  - Assumption taking account of amount agreed with clients to sell and current market conditions
- (4) Other non-recurring profit: forecast ¥(40.0)bn
- YoY decrease mainly due to amortization of actuarial losses

Management Base (Governance, HR, etc.)

## HR strategy (motivating staff to excel)

✓ Career development that emphasizes employee self-determination and building

### Career selection

【Before joining】Self-determined career selection system that rewards motivated efforts 

※Possible to change course

Job Application G course (national career)

A course (regional career)

afterwards

At the time of interview

Business challenge ... Selection of assigned business domains

- ●Global ●IT Digital
- ●Fiduciary / Market Investment ●Pension actuary
- ◆Financial planning (accounting / taxation)
- ◆Risk management
- \* ♦ mark to be established from 2021 recruiting activities

Job offer, assignment

Job offer, assignment work challenge ...Studies for qualification certification, selection of job assignment

[After joining] Support self-led carrier development

### **Business Career Challenge**

Number of applicants to business career challenge

595

- ✓ Apply to business divisions' job openings
- ✓ Overseas study menu etc.
- Multiple application possible
- Reapplying to the same role possible

### **Business briefings**

Provide information necessary for career selection through business briefing sessions and information exchange sessions



### Rewarding expertise

Many specialists that support total solutions

Financial consultant

249

Japan Actuary Association Member

43

Certified Real Estate Transaction Specialists (qualified)

5,611

78

✓ Employees exhibiting a high degree of specialization certified as "fellows" and reflected in remuneration (eg.) financial consultants, pension actuaries, asset management, construction consultant, IT systems, risk compliance, etc.

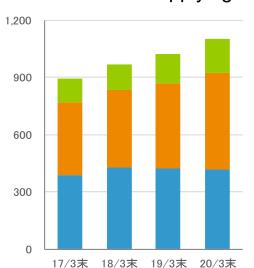
## HR strategy (work environment improvement)

✓ Establishing a work environment that facilitates active female staff participation

### Promote active participation of female staff

Support for balancing work and childcare

Number of staff applying for childbirth and childcare benefits



Leave
application
Shortened
working hours
Staggered work

hours etc.

Childcare leave taken by male staff

103%

Familiarity to the benefits

Awarded

"Platinum Kurumin"

Active promotion of female staff

 ✓ Our target of having more than 300 female senior managers and above byMar. 20 attained ahead of schedule in Oct.19 (357 positions)



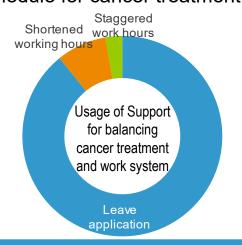
Included in "Nadeshiko Index" group of companies



Included in Bloomberg Gender– Equality Index

### Support for balancing cancer treatment and work

Introduced leave and shortened work schedule for cancer treatment from April 2019





Excellent health management corporation- White 500 award

### **LGBT** Initiatives

- Expanded the scope of leave eligibility to include same-sex partners
- ✓ Establish consultation desk
- ✓ Thorough training for all employees, including new employee training and mandatory semi-annual E-learning



Received the highest evaluation "Gold" in the "PRIDE index" (\*)

(\*) As Sumitomo Mitsui Trust Holdings, SuMi TRUST Bank, Sumitomo Mitsui Trust Asset Management. Nikko Asset Management won Gold independently

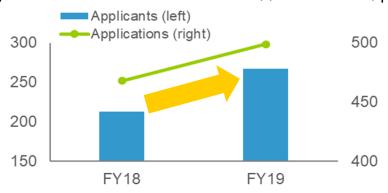


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## Creating the future

To foment corporate culture in which employees proactively challenges to create "New products and businesses."

Significant increase in the number of applicants and applications



Fusion of "in-house view" and "outsider's view"

**Application** 

**Employee** competition



**Evaluation** committee

Idea creation and selection from the employee's perspective (in-house)





Presentation to the panel

Evaluation from an entrepreneur's perspective (outsider's view) by the judges including outside experts

### Commercialization of winning ideas

Personnel transfer

Award winner transferred to planning department, acting as producer

Support from planning department Support and related divisional staff as well as external consultants

Product refinement through test marketing, final judgement regarding launch

Commercialization

Market

research

Cases where business model patent was applied

Fully support commercialization of award-winning projects

### Example of commercialization of prize-winning product

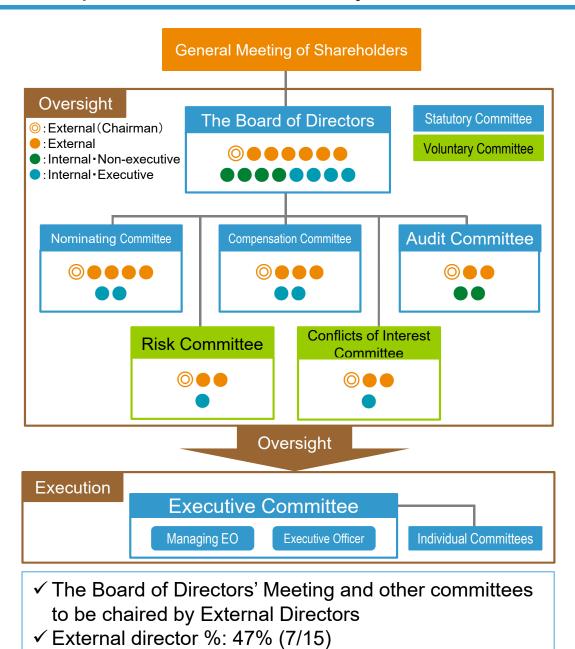


「Solitary Trust」

Ideas from branch advisory staff

Idea gained from everyday conversation with clients, "desire to help clients who have worries about being alone."

## Corporate Governance System



### Appointing external directors with diversity and expertise

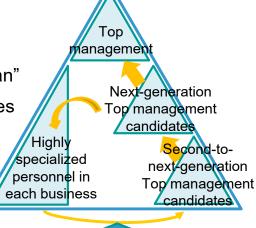
	Corporate management	Financial accounting	Law
Takeshi Suzuki	•	•	_
Mikio Araki	•	•	_
Isao Matsushita	•	•	_
Shinichi Saito	•	•	_
Takashi Yoshida	_	•	_
Hiroko Kawamoto	•	_	_
Mitsuhiro Aso	_	_	•

### Succession plan

To design "Top management succession plan" and "Each divisional head succession plan"

Manage and mentor candidates for each succession plan

⇒Periodical reporting to Nominating Committee and **Board of Directors** 



Main successors



each corporate management dept.

SUMITOMO MITSUI TRUST HOLDINGS

# Sophistication of governance

## ✓ Improving the effectiveness of governance and further sophistication

COVID-19 Shock related

### Participation in discussions of formulate Medium-Term Management Plan by the Board of Directors

- In FY2019, the Board of
  Directors and External
  Directors' Meeting focused
  discussions on the MediumTerm Management Plan and
  fully utilized the knowledge of
  external directors
- Continuous deliberation through back and forth discussions between the Board and the executive

Apr. 2019	Schedule for formulating the next Medium-Term Management Plan
May	Confirmation of management philosophy
Jun.	Domestic and international environment assumptions, annual deliberation schedule
Jul.	Point of focus in formulating the next Medium- Term Management Plan
Sep.	Review materiality (1st), share discussion on Medium-Term management Plan
Oct.	Review materiality (2nd)

Nov.	Status of formulation of next Medium-Term Management Plan
Dec.	Direction of next Medium-Term Management Plan (Overview)
Jan. 2020	Direction of next Medium-Term Management Plan (Specific issues)
Feb.	Direction of next Medium-Term Management Plan (Specific issues)
Mar.	Organizational changes, Formulate next Medium-Term Management Plan

### **Director Compensation Framework**

- ✓ Introduced share-delivery trust in addition to conventional stock-compensation type stock options from FY2019
- ✓ In addition to company performance evaluation, "ESG activity status and evaluation agency score" and "FD and CS activity status, etc." added as Profit linked-index in the share-delivery trust remuneration formula.
- ⇒Increase incentives that contribute to improving medium to long-term business performance and enhance corporate value

materiality (Zhu)						
Fixed monthly remuneration Variable remuneration						
Ratio (*1)	Approx. 40%	Approx. 30%	Approx. 15%	Approx. 15%		
Compensation type	Monthly remuneration Fixed portion	Monthly remuneration Personal performance (*2)	Company performance linked bonus	Share-delivery trust		
Payment criteria	Payment based on grade	<ul> <li>Previous year's performance</li> <li>Medium/long term performance contribution</li> <li>Medium/long term activity</li> <li>Evaluation of competency</li> </ul>	(Consolidated)  Net business profit  Net income	<ul> <li>Financial performance (single year)</li> <li>Stock price,</li> <li>ESG: activities and scores from evaluation bodies</li> <li>FD / CS: activities</li> </ul>		

(\*1) In case of President (same for diagram) (\*2) Range of 70% to 160% of standard compensation



**Financial Results for FY2019** 

## Overview of profits

		(Yen bn)	FY18	FY19	Change
1	Net	business profit before credit costs (*1)	282.2	289.0	6.7
2	S	Substantial gross business profit (*1)	722.6	742.6	19.9
3		Effective interest related earnings (*2)	257.1	271.3	14.2
4		Net interest income and related profit	169.6	158.6	(10.9)
5		Profit attributable to deployment of surplus foreign currency funds	87.5	112.7	25.2
6		Net fees and commissions and related profit	413.2	405.8	(7.3)
7		Other profit (Excluding profit attributable to deployment of surplus foreign currency funds)	52.2	65.3	13.1
8	S	Substantial G&A expenses (*1)	(440.4)	(453.6)	(13.2)
9	Tota	al credit costs	(2.9)	(43.8)	(40.8)
10	Net	gains on stocks	13.7	40.1	26.4
11	Oth	er net non-recurring profit	(36.5)	(27.6)	8.8
12	Ord	linary profit	256.4	257.6	1.2
13	Extr	aordinary profit	(15.0)	(16.9)	(1.8)
14	Inco	ome before income taxes	241.3	240.7	(0.6)
15	Tota	al income taxes	(60.5)	(75.6)	(15.0)
16	Inco	ome attributable to non-controlling interests	(6.8)	(2.0)	4.7
17	Net	income	173.8	163.0	(10.8)
18	Ret	urn on shareholders' equity	7.95%	7.12%	(0.83%)
19	Divi	idend per share (DPS) (Yen)	140	150	10
20	Ear	nings per share (EPS) (Yen)	458	434	(24)
21	Nur	mber of shares issued (mn shares) (*3)	378.9	375.3	(3.5)

<sup>(\*1) &</sup>quot;Net business profit before credit costs", "Substantial gross business profit" and "Substantial G&A expenses" are based on managerial accounting, taking gross income and expenses from affiliates into consideration.

(\*3) Average number of common shares outstanding (excluding treasury stocks) during the period.

#### Net business profit before credit costs

 Effective interest related earnings including profit attributable to deployment of surplus foreign currency funds increased ¥14.2bn YoY, domestic loan-deposit income also improved

		EV/4.0	EV40	
	(Yen bn)	FY18	FY19	Change
22	Net interest income and related profit	169.6	158.6	(10.9)
23	Other profit	139.7	178.1	38.3
24	Profit attributable to deployment of surplus foreign currency funds	87.5	112.7	25.2
25	Other	52.2	65.3	13.1

- Net fees and commissions and related profit effectively decreased by ¥2.0bn YoY [excluding impact from non-consolidation of JTSB of ¥(5.0)bn], mainly due to fall of investment management consulting related fees.
- Other profits increased due to non-interest income from corporate client businesses
- Substantial G&A expenses increased mainly due to increased IT related cost

#### Total credit costs

 Special loan loss provision of ¥25bn booked to prepare for economic deterioration from COVID-19 outbreak. In addition, ¥43.8bn credit cost posted as additional provisions due to deterioration of debtor classification of certain borrowers

#### Net gains on stocks

- Divestment of strategic shareholdings (cost base) ¥21.3bn, realized profit of ¥39.0bn
- Impairment loss of ¥11.0bn on holdings of listed shares caused by market decline after February 2020, offset by ¥12.0bn profit from divestment of hedging investment trusts

#### Other extraordinary items and corporate taxes total

- Software development cost is recognized as other non-recurring loss
- Write down of SuMi TRUST Club related goodwill of ¥9.0bn as well as software cost of ¥9.0bn recognized as extraordinary losses

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<sup>(\*2) &</sup>quot;Effective interest related earnings" is sum of "Net interest income and related profit" and "Profit attributable to deployment of surplus foreign currency funds", included in "Net gains on foreign exchange transaction"

### Overview of balance sheet

		(Yen bn)	Mar. 2019	Mar. 2020	Change
1	As	ssets	57,029.1	56,500.5	(528.5)
2		Cash and due from banks	16,045.8	13,141.1	(2,904.6)
3		Securities	5,759.5	6,437.5	678.0
4		Loans and bills discounted	29,025.7	29,703.3	677.6
5		Other assets	6,198.0	7,218.3	1,020.3
6	Li	abilities	54,298.7	53,909.6	(389.1)
7		Deposits and NCD	38,232.1	36,549.2	(1,682.9)
8		Borrowed money from trust account	5,408.0	4,750.2	(657.7)
9		Other liabilities	10,658.5	12,610.1	1,951.5
10	To	otal net assets	2,730.3	2,590.9	(139.4)
11		Total shareholders' equity	2,242.9	2,334.3	91.3
12		Total accumulated OCI	410.4	220.8	(189.5)
13		Minority interests, etc.	76.8	35.6	(41.2)
			-		
14	Ne	et assets per share (BPS) (Yen)	7,008	6,822	(186)
15	Νι	umber of shares issued (mn shares) (*1)	378.5	374.5	(4.0)
	(R	eference)			

16 Loan-deposit ratio (SuMi TRUST Bank)	76.8%	81.7%	4.9%
17 NPL ratio (SuMi TRUST Bank)	0.3%	0.3%	0.0%

(\*1) Number of common shares issued (excluding treasury stocks) as of the date above

#### (USD mn) Derivatives (hedge accounting) Bonds (US Treasury) 150 Investment trust (hedging of US Treasury) 100 Derivatives (mark to market) **─** Total 50 0 (50)Mar.20 Sep. 16 Mar. 18 Mar. 19 Strategic shareholdings Balance of strategic shareholdings (Cost base) (Yen bn) 700 872.9 630.4 598.9 566.8 400 Mar. 18 Mar. 20 Mar. 11 Mar. 19 Hedge positions against strategic shareholdings (\*2) (Yen trn) Japanese stocks Hedging **─**Net 1.5 0.5 -0 (0.5)(1.5)Mar.11 Mar.18 Mar.19 Mar.20

US interest rate (10BPV) risk (Non-consolidated)

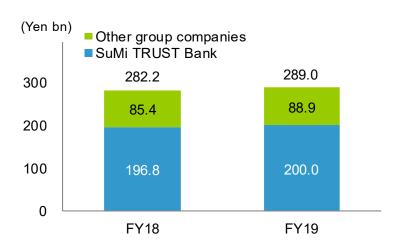
(\*2) Fair value base

## Profit by group company

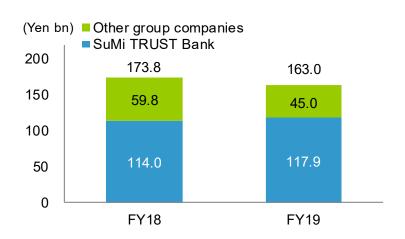
		( a. a.   b. a. )	FY18	FY19 [	Observe
		en bn)			Change
1	Net business profit before credit costs (*1)		282.2	289.0	6.7
2	o/w SuMi TRUST Bank		196.8	200.0	(*2) 3.2
3	SuMi TRUST AM		8.5	14.4	(*2) 5.9
4	Nikko AM (*3)		15.6	14.8	(8.0)
5	SuMi TRUST Realty		6.3	5.9	(0.3)
6	SuMi TRUST Panasonic Finance (*3)		10.2	9.9	(0.3)
7	SuMi TRUST Loan & Finance		11.7	12.1	0.4
8	SBI Sumishin Net Bank (*3)		9.1	9.7	0.6
9	SuMi TRUST Guarantee (*3)		11.6	11.5	(0.1)
10	SuMi TRUST Club		0.9	0.6	(0.2)
11	Effect of purchase accounting method		(2.6)	(2.7)	(0.1)
12	Net income (*1)		173.8	163.0	(10.8)
13	o/w SuMi TRUST Bank		114.0	117.9	(*2) 3.9
14	SuMi TRUST AM		5.6	9.1	(*2) 3.4
15	Nikko AM (*3)		9.8	8.7	(1.0)
16	SuMi TRUST Realty		4.3	4.0	(0.2)
17	SuMi TRUST Panasonic Finance (*3)		2.9	0.3	(2.6)
18	SuMi TRUST Loan & Finance		7.9	8.2	0.2
19	SBI Sumishin Net Bank (*3)		5.9	6.2	0.2
20	SuMi TRUST Guarantee (*3)		8.6	7.8	(8.0)
21	SuMi TRUST Club		1.4	(10.8)	(12.3)
22	Effect of purchase accounting method		(0.0)	3.8	3.9

<sup>(\*1)</sup> Figures on the table above are contribution of group companies, which are substantive amount excluding consolidation adjustment that do not relate directly to the group companies' business results, and dividend from group companies aimed to improve capital efficiency

### Breakdown of Net business profit



#### Breakdown of Net income



<sup>(\*2)</sup> Change includes the impact of reorganization (as of Oct. 1, 2018) (refer to P.87)

<sup>(\*3)</sup> Consolidated basis

## Profit by business segment

		FY18				FY19	
	ļ.	Net business profit before credit costs	Substantial gross business profit	Change	Substantial G&A expenses	Net business profit before credit costs	Change
1	Total	282.2	742.6	19.9	(453.6)	289.0	6.7
2	Retail total solution services	30.9	192.7	(7.1)	(169.8)	22.8	(8.0)
3	SuMi TRUST Bank	15.3	130.4	(7.5)	(123.1)	7.3	(7.9)
4	Other group companies	15.6	62.2	0.4	(46.7)	15.5	(0.0)
5	Wholesale financial services (*2)	123.4	206.1	12.2	(73.6)	132.5	9.0
6	SuMi TRUST Bank	95.3	147.0	9.8	(44.2)	102.8	7.5
7	Other group companies	28.1	59.0	2.4	(29.4)	29.6	1.5
8	Stock transfer agency services	18.4	37.4	0.4	(18.9)	18.4	0.0
9	SuMi TRUST Bank	17.7	21.3	(0.0)	(3.7)	17.6	(0.0)
10	Other group companies	0.6	16.0	0.4	(15.2)	0.8	0.1
11	Real estate	30.1	56.9	2.5	(24.5)	32.4	2.2
12	SuMi TRUST Bank	23.1	35.4	3.0	(9.5)	25.8	2.7
13	Other group companies	7.0	21.4	(0.5)	(14.9)	6.5	(0.5)
14	Fiduciary services	63.0	171.7	(*3) (0.3)	(105.9)	65.8	(*3) 2.8
15	SuMi TRUST Bank	33.2	52.3	(5.0)	(22.0)	30.2	(2.9)
16	Other group companies	29.8	119.4	4.7	(83.8)	35.5	5.7
17	o/w Asset management business (*4)	24.2	81.9	10.0	(52.3)	29.5	5.2
18	Global markets	30.3	72.5	26.9	(15.0)	57.5	27.1

<sup>(\*1)</sup> Dividend from group companies aimed to improve capital efficiency are excluded from each business segment

(Yen bn)	Substantial gross business profit	expenses	Net business profit before credit costs
SuMi TRUST Bank	(6.0)	2.0	(4.0)
Other group companies	1.0	3.0	4.0
SuMi TRUST AM	6.0	(2.0)	4.0
JTC HD.JTSB	(5.0)	5.0	-

<sup>(\*2)</sup> Combined total of Wholesale total solution services and Wholesale asset management

<sup>(\*3)</sup> Please refer to right table for the impact of reorganization of asset management functions and changing to affiliated company of Japan Trustee Services Bank relating to the establishment of JTC Holdings on Oct.1, 2018

<sup>(\*4)</sup> Sum of Asset management companies (SuMi TRUST AM, Nikko AM (consolidated), Sky Ocean AM, JPAM)

## Overview of profit (SuMi TRUST Bank)

	Excluding dividend from							
		=>//0	<b>-</b>		companie	<u> </u>		
	(Yen bn)	FY18	FY19	FY18	FY19	Change		
1	Net business profit before credit costs	231.4	206.8	196.8	200.0	3.2	22	2 0
2	Gross business profit	467.3	453.2	432.6	446.5	13.8	23	3
3	Effective interest related earnings	260.2	246.8	225.5	240.1	14.6	24	1
4	Net interest income and related profit	172.7	134.1	138.0	127.4	(10.6)		
5	Profit attributable to deployment of surplus foreign currency funds	87.5	112.7	87.5	112.7	25.2	25 26	- 1
6	Net fees and commissions and related profit (*2)	186.3	174.3	186.3	174.3	(12.0)	27	7
7	Net trading profit Net gains on foreign exchange transactions	35.5	38.0	35.5	38.0	2.4	L 28	3
8	Net trading profit (*3)	27.9	102.1	27.9	102.1	74.2	,   -	
9	Net gains on foreign exchange transactions (Excluding Profit attributable to deployment of surplus foreign currency funds)	7.6	(64.1)	7.6	(64.1)	(71.7)	29 30	וכ
10	Net gains on bonds	(3.8)	33.9	(3.8)	33.9	37.8	3′	
11	Net gains from derivatives	(11.3)	(40.0)	(11.3)	(40.0)	(28.7)	32	2 1
12	General and administrative expenses (*2)	(235.8)	(246.4)	(235.8)	(246.4)	(10.5)	33	3
13	Total credit costs	1.9	(34.7)	1.9	(34.7)	(36.7)	34	,
14	Other non-recurring profit	(24.3)	4.4	(24.3)	4.4	28.7	35	- 1
15	o/w Net gains on stocks	(12.0)	16.6	(12.0)	16.6	28.7		
16	Amortization of net actuarial losses	(3.3)	(5.6)	(3.3)	(5.6)	(2.2)	36	ĵ
17	Ordinary profit	209.0	176.4	174.4	169.7	(4.7)	37	7
18	Extraordinary profit	(4.2)	1.0	(4.2)	1.0	5.3	38	3
19	Income before income taxes	204.8	177.5	170.1	170.8	0.6	39	- 1
20	Total income taxes	(56.1)	(52.8)	(56.1)	(52.8)	3.3	40	յլ
21	Net income	148.6	124.7	114.0	117.9	3.9	4	1 N
l	(*1) Excluding dividend of FY18: ¥34.6bn, FY19: ¥6.7bn	from group,	o companies	$\overline{}$			42	2

<sup>\*1)</sup> Excluding dividend of FY18: ¥34.6bn, FY19: ¥6.7bn, from group companies aimed to improve capital efficiency, affecting 1, 2, 3, 4, 17, 19, 21, 22, 23

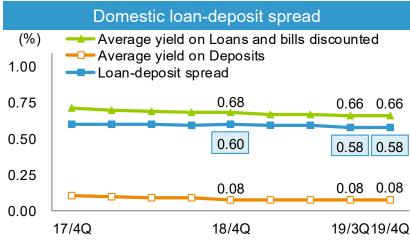
<sup>(\*3) &</sup>quot;Net trading profit" and "Net gains on foreign exchange transactions other than surplus funds deployment" have substantial fluctuation in comparison to previous year, but this is primarily due to differences in accounting treatment of original client transactions actions and their hedging operations.

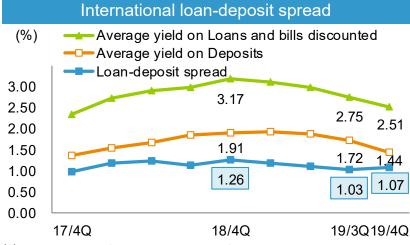
					ng divider companie	
				FY18	EV40	Change
22	G	ross bu	siness profit	432.6	446.5	13.8
23			erest income and related profit	138.0	127.4	(10.6)
			s and commissions	186.3	174.3	· , ,
24		and rela	ated profit	100.3	174.3	(12.0)
25		Net trad	ding profit	27.9	102.1	74.2
26		Net oth	er operating profit	80.3	42.5	(37.7)
27		o/w	Net gains on foreign exchange	95.1	48.6	(46.5)
۲ ا		0, W	transactions	30.1	40.0	(40.0)
			Profit attributable to			
28			deployment of surplus foreign	87.5	112.7	25.2
			currency funds			
29			other	7.6	(64.1)	(71.7)
30			gains on bonds	(3.8)	33.9	37.8
31		Net g	gains from derivatives	(11.3)	(40.0)	(28.7)
32	N		and commissions and related profit	186.3	174.3	(12.0)
33		•	ng impact of reorganization of anagement functions	192.6	186.6	(6.0)
34		o/w Inv	estment management consulting	53.7	46.0	(7.6)
35		As	set management/administration	57.4	52.3	(5.0)
36			cluding impact of reorganization of set management functions	63.7	64.6	0.9
37		Re	al estate brokerage	26.5	29.2	2.7
38		Sto	ock transfer agency services	21.4	21.3	(0.0)
39		lnh	eritance related services	4.2	4.2	0.0
40		Wh	nolesale credit related	31.7	31.4	(0.2)
41	N	et gains	on bonds	(3.8)	33.9	37.8
42		Domes	tic bonds	0.6	(0.3)	(1.0)
43		Foreign	bonds	(4.5)	34.3	38.8

<sup>(\*2)</sup> Change Includes the impact of reorganization of asset management functions on Oct. 1, 2018
[Net fees and commissions and related profit: approx. ¥6bn, General and administrative expenses: approx. ¥2bn]

## Net interest income (SuMi TRUST Bank)

						FY	'19			
				Average	Change	Average	Change	Income/	Change	
			(Average balance: Yen trn)	Balance	from	Yield	from	Expenses	from	
			(Income/Expenses: Yen bn)		FY18		FY18		FY18	
1	Ne	et i	interest income					118.1	(35.6)	. (
2	[	_	mestic business			0.39%	(0.06%)	153.1	(18.6)	
3		lr	nterest-earning assets	38.89	0.41	0.53%	(0.07%)	209.9	(22.1)	(
4			o/w Loans and bills discounted	22.79	1.02	0.66%	(0.03%)	151.9	1.6	
5			Securities	3.41	(0.08)	1.51%	(0.65%)	(*) 51.6	(24.1)	(
6			Income on swaps					-	(0.1)	
7		Ir	nterest-bearing liabilities	38.29	0.45	0.14%	(0.01%)	(56.8)	3.5	(
8			o/w Deposits	24.51	0.31	0.08%	(0.01%)	(20.8)	1.9	
9			Borrowings from trust a/c	3.23	(0.56)	0.49%	(0.00%)	(15.9)	2.9	
10			Swaps					(1.1)	(1.1)	
11	Ī	nte	ernational business			(0.29%)	(0.13%)	(34.9)	(17.0)	
12		Ir	nterest-earning assets	13.92	0.05	1.91%	(0.18%)	267.2	(23.7)	
13			o/w Loans and bills discounted	6.31	(0.23)	2.84%	(0.10%)	179.3	(13.6)	. ;
14			Due from banks	1.94	(0.35)	1.44%	(0.05%)	28.1	(6.2)	
15			Securities	2.36	(0.02)	2.23%	(0.12%)	52.6	(3.4)	
16		Ir	nterest-bearing liabilities	13.72	0.01	2.20%	(0.05%)	(302.2)	6.6	
17			o/w Deposits	5.80	(0.03)	1.74%	(0.00%)	(101.1)	0.8	
18			NCD/USCP	5.54	0.49	1.97%	(0.09%)	(109.6)	(5.4)	
19			Repo	1.62	(0.12)	2.09%	(0.09%)	(34.0)	4.2	
20			Expenses on swaps					(41.2)	(4.9)	'
21	(	(+)	Trust fees from principal guaran	teed trust	a/c			16.0	(2.8)	(,
22		(+)	Profit attributable to deploymen	t of surplus	s foreign c	urrency fur	nds	112.7	25.2	
23		-)	Dividend from group companies	aimed to ii	mprove ca	pital efficie	ncy	6.7	(27.9)	
24	Εf	fe	ctive interest related earnings					240.1	14.6	
25	Lo	oar	n-deposit spread / income in dome	estic busin	ess	0.58%	(0.02%)	131.1	3.5	
- 1			n-deposit spread / income in interr			1.10%	(0.02%)	78.2	(12.7)	
20	`					1.1070	(0.1070)	10.2	(14.1)	

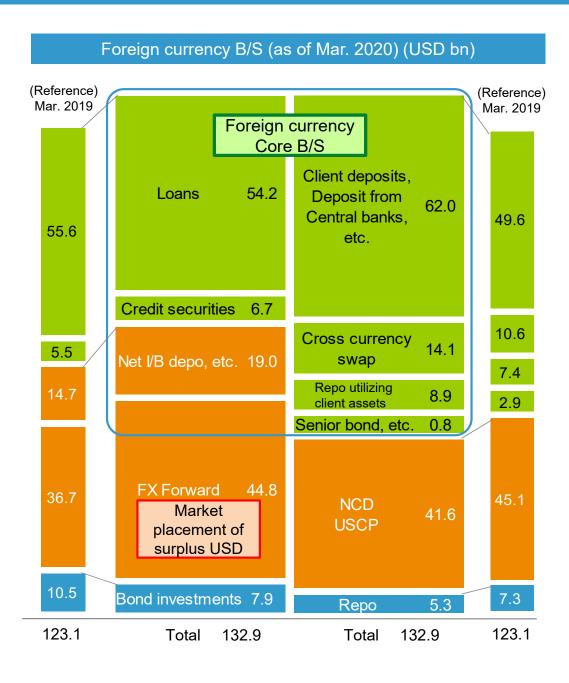




(\*) Breakdown of securities income/expenses in domestic business

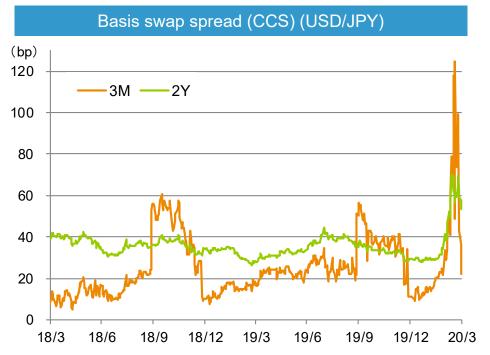
	EV10	FY18 FY19	
	F110	FIIB	Change
Securities	75.8	51.6	(24.1)
Dividend from group companies to improve their capital efficiency	34.6	6.7	(27.9)
Sales gain/loss of investment trust	(2.2)	0.7	3.0
Other income/expenses	44.3	44.2	0.7

## (Reference) Status of foreign currency balance sheet (SuMi TRUST Bank)



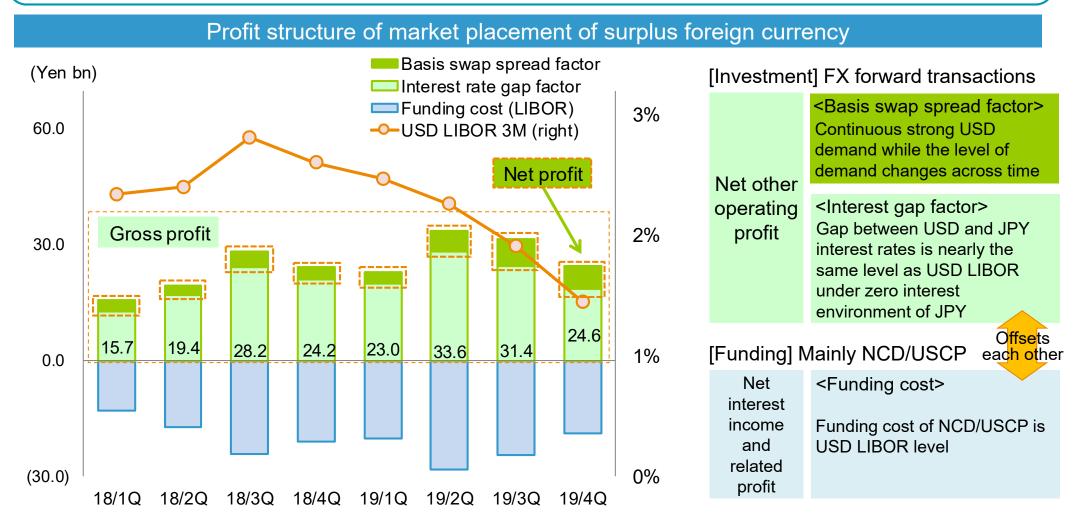
#### Foreign currency ALM management

- ◆ Loans and credit investment securities constitute foreign currency core B/S assets, which are funded utilizing stable sources such as "sticky" client deposits, deposits from central banks, long-term yen CCS, client asset repos and senior bonds. Compared to Mar 2019, stable funding from client deposits, central bank deposits, CCS and client asset repos increased
- ◆ Short term funds sourced through NCD/USCP markets are categorized as contingent funding buffer, and the funds are utilized as short-term funds in the inter-bank or foreign exchange market. Due to change in market environment, both funding and placement activities have been reduced



## Profit structure of market deployment of surplus foreign currency

- ✓ Profit from FX forward transactions (Investment) consists of basis swap spread factor and interest rate gap factor (gap between USD and JPY interest rates), but interest rate gap is offset by cost of USD funding
- ✓ Net profit of market placement of surplus foreign currency (net of funding cost) is nearly equal to basis swap spread multiplied by volume of market deployment



<sup>(\*)</sup> The above contents are simplified to promote understanding the structure of the operations, although actual profitability of market placement of surplus foreign currency changes depending on market environment

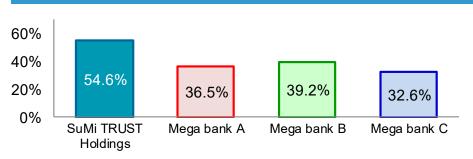


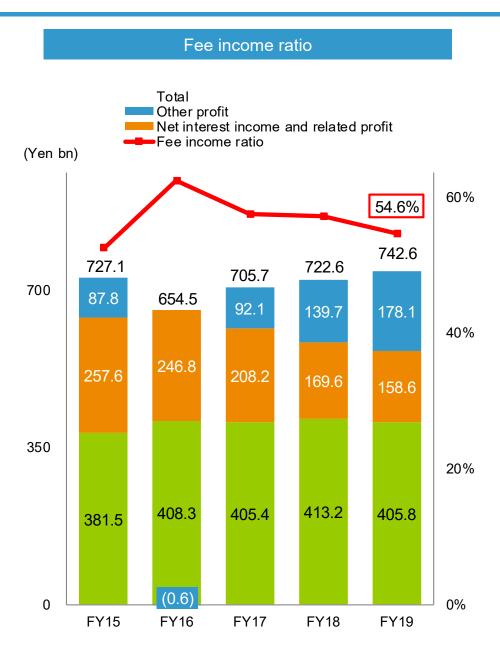
## Net fees and commissions and related profit

		SuMi TRL	JST Bank	SuMi TRUS	T Group (*1)
	(Yen bn)	FY19	Change from FY18	FY19	Change from FY18
1 N	et fees and commisions and related profit	174.3	(12.0)	405.8	(7.3)
2	Investment trust and insurance sales	46.0	(7.6)	46.0	(7.6)
3	Card	-	-	42.6	(0.9)
4	Asset management / administration	52.3	(5.0)	167.5	(11.7)
5	Profit	90.5	(1.7)	186.8	(16.3)
6	Fees paid out for outsourcing	(38.1)	(3.3)	(19.2)	4.5
7	Stock transger agency services	21.3	(0.0)	37.3	0.4
8	Profit	31.5	0.3	37.3	0.4
9	Fees paid out for outsourcing	(10.2)	(0.4)	-	-
10	Real estate	35.4	3.0	56.9	2.5
11	Others (Loan arrangement fees, etc.)	19.0	(2.2)	55.2	10.0
12 F	ee income ratio (*2)	(38.4%)	(1.4%)	(54.6%)	(2.5%)

<sup>(\*1)</sup> Figures are after eliminations of intra-group transactions

### Comparison of fee income ratio between major banks



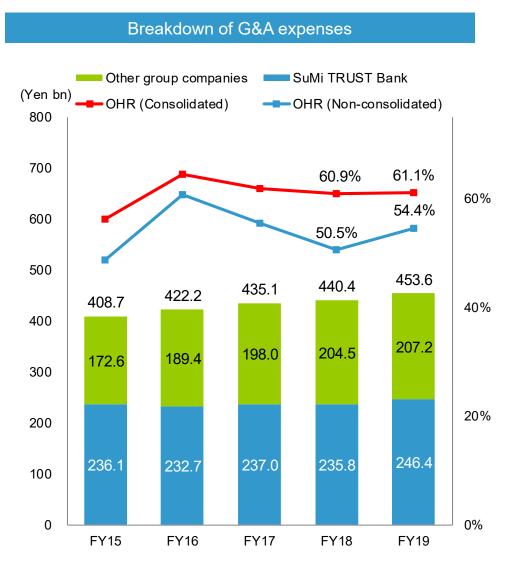


<sup>(\*2)</sup> Net fees and commissions and related profit / Gross business profit

## Expenses

	[SuMi TRUST Group] (Yen bn)	FY18	FY19	Change
1	Personnel expenses	(197.2)	(200.2)	(3.0)
2	Non-personnel expenses excluding taxes	(225.6)	(234.0)	(8.3)
3	Taxes other than income taxes	(17.5)	(19.3)	(1.8)
4	Substantial G&A expenses	(440.4)	(453.6)	(13.2)
5	Overhead ratio	60.9%	61.1%	+0.2%

	[SuMi TRUST Bank]	(Yen bn)	FY18	FY19	Change
6	Personnel expenses		(107.2)	(108.4)	(1.1)
7	Salaries etc.		(101.4)	(100.5)	0.9
8	Retirement benefit expenses		11.5	9.6	(1.9)
9	Others		(17.3)	(17.5)	(0.1)
10	Non-personnel expenses excludir	ng taxes	(116.1)	(124.3)	(8.1)
11	IT system related costs		(41.0)	(46.8)	(5.8)
12	Others		(75.0)	(77.4)	(2.3)
13	Taxes other than income taxes		(12.4)	(13.7)	(1.2)
14	G&A expenses		(235.8)	(246.4)	(10.5)
ا ــ د					2.20/
15	Overhead ratio		50.5%	54.4%	+3.9%

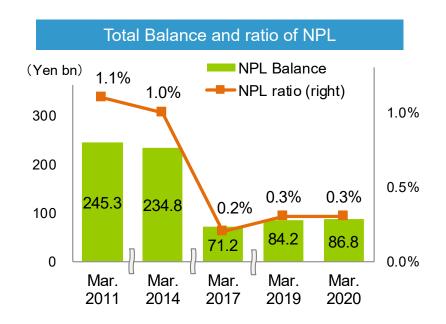


## Total credit costs and problem assets

	[Total credit costs]	FY18			FY19	Major factors (EV10)
	(Yen bn)		1H	2H		Major factors (FY19)
1	SuMi TRUST Bank	1.9	0.3	(35.0)	(34.7)	
2	General allowance for loan losses	20.1	(2.8)	(30.7)	(33.5)	Downgraded: Approx. (19.0)
3	Specific allowance for loan losses	(17.8)	3.1	(3.0)	0.1	Upgraded: Approx. +5.0
4	Recoveries of written-off claims	1.1	0.1	0.4	0.6	Special loan loss provision(General allowance for
5	Losses on sales of claims, written-off	(1.4)	(0.1)	(1.7)	(1.9)	oan losses): Approx. (19.0)
6	Other group companies, etc.	(4.9)	(1.5)	(7.5)	(9.0)	SuMi TRUST Panasonic Finance (7.9) o/w Special loan loss provision: Approx. (6.0)
7	Total	(2.9)	(1.2)	(42.6)	(43.8)	

[NPL (SuMi TRUST Bank)]				
(Yen bn)	Mar. 2020	Coverage ratio (*1)	Allowance ratio (*2)	Change from Mar. 2019
NPL	86.8	71.8%	43.8%	2.6
NPL ratio (ratio to Total loan balance)	0.3%			0.0%
Bankrupt and practically bankrupt	9.5	100.0%	100.0%	(1.0)
Doubtful	39.2	94.4%	85.9%	(16.0)
Substandard	38.1	41.5%	12.1%	19.6
Other special mention debtors	424.6			9.3
Ordinary assets	29,945.6			503.8
Total loan balanace	30,457.0			515.7
	(Yen bn)  NPL  NPL ratio (ratio to Total loan balance)  Bankrupt and practically bankrupt  Doubtful	NPL (Yen bn)  NPL ratio (ratio to Total loan balance)  Bankrupt and practically bankrupt  Doubtful  Substandard  Other special mention debtors  Ordinary assets  Mar. 2020  86.8  0.3%  39.5  39.2  39.2  39.2  39.2  39.2  39.2  39.2  39.2	NPL         86.8         71.8%           NPL ratio (ratio to Total loan balance)         0.3%            Bankrupt and practically bankrupt         9.5         100.0%           Doubtful         39.2         94.4%           Substandard         38.1         41.5%           Other special mention debtors         424.6            Ordinary assets         29,945.6	Mar. 2020         Coverage ratio (*1)         Allowance ratio (*2)           NPL         86.8         71.8%         43.8%           NPL ratio (ratio to Total loan balance)         0.3%             Bankrupt and practically bankrupt         9.5         100.0%         100.0%           Doubtful         39.2         94.4%         85.9%           Substandard         38.1         41.5%         12.1%           Other special mention debtors         424.6             Ordinary assets         29,945.6

<sup>(\*1) (</sup>Collateral value + allowance for loan losses) / Loan balance



<sup>(\*2)</sup> Allowance for loan losses / (Loan balance - Collateral value after considering haircuts)

## Securities portfolio

[Securities with fair value]		Со	sts	Unrealized gains/losses		
	(Yen bn)	Mar. 2020	Change from Mar. 2019	Mar. 2020	Change from Mar. 2019	
1	Available-for-sale securities	5,311.0	752.5	497.5	(168.1)	
2	Japanese stocks	566.8	(32.1)	543.8	(228.8)	
3	Japanese bonds	2,014.1	1,126.7	1.8	(1.3)	
4	Others	2,730.0	(342.0)	(48.0)	62.0	
5	Held-to-maturity debt securities	330.0	67.6	10.3	(11.3)	

### [Securities with fair value (SuMi TRUST Bank)]

6	Available-for-sale securities	5,262.1	729.8	520.0	(161.3)
7	Japanese stocks	537.1	(36.8)	570.9	(224.2)
8	Japanese bonds	2,073.0	1,120.3	0.6	(1.3)
9	o/w Government bonds	1,362.6	1,061.3	(0.0)	(0.4)
10	Others	2,651.8	(353.6)	(51.5)	64.2
11	Domestic investment	62.6	(12.8)	1.4	(0.4)
12	International investment	1,278.6	(91.2)	(0.9)	(5.2)
13	o/w US Treasury	349.4	(84.8)	22.9	17.7
14	Others (Investment trust, etc.)	1,310.5	(249.5)	(52.0)	69.9
15	o/w for hedging of strategic shareholdings (*1)	1,194.9	(231.2)	(46.4)	76.8

<sup>(\*1)</sup> Of which hedging effect under capital regulation is recognized: Costs JPY1,053.3bn, Unrealized gains/losses JPY(50.2)bn

16 F	leld-to-maturity debt securities	271.3	73.7	10.2	(11.3)
17	o/w Government bonds	118.3	(0.3)	17.8	(2.7)
18	International investment	111.2	73.5	(8.0)	(8.4)

#### Unrealized gains/losses of AFS securities with fair value Others (Yen bn) Hedging of strategic shareholdings (\*2) US Treasuries (\*2) Japanese stocks Total 750 739.2 500 675.5 685.6 665.7 497.5 250 382.6 0

Mar. 14 Mar. 16 Mar. 17 Mar. 18 Mar. 19 Mar. 20 (\*2) SuMi TRUST Bank

### Reduction of strategic shareholdings (\*3)

	FY18				FY19
(Yen bn)	1H		1H	2H	
19 Reduction amount	16.9	28.7	3.7	17.6	21.3

(Ref.) Cumulative reduction since merger(from FY11 to FY19): ¥331.7bn

Cumulative reduction based on current plan(from FY16 to FY20): ¥117.6bn

(\*3) Purchase cost of listed shares

#### Securities portfolio of Global markets (\*4)

		10BPV (*5)		Duration (years) (*5)	
(Yen bn)		Mar. 2020	Change from Mar. 2019	Mar. 2020	Change from Mar. 2019
20	JPY	3.6	1.4	2.2	(2.2)
21	Others	2.2	0.0	4.1	0.6

(\*4) Managerial reporting basis; "HTM debt securities" and "AFS securities" are combined

(250)

<sup>(\*5)</sup> In the calculation of 10BPV and duration, investment balance hedged by derivatives transactions, etc. were excluded

## Capital

- ✓ Common Equity Tier 1 capital ratio: UP 0.44 percentage points from Mar. 2019 to 12.62% due to increase in risk-weighted assets
- ✓ CET1 capital: Remained at the same level due primarily to increase in retained earnings contributed to accumulation of common equity while accumulated other comprehensive income decreased due to fall of stock price
- ✓ Pro-forma CET1 capital ratio on Finalized Basel III is 9.7%
- ✓ Leverage ratio and liquidity coverage ratio maintained levels well in excess of regulatory requirements

<	C	a	pital and total risk-weighted assets>	Mar. 2019	Mar. 2020		
(	Υe	en	ı bn)	Actual	Preliminary	Change	
1	Т	ot	al capital ratio	16.77%	17.23%	0.46%	
2	Т	ïе	r 1 capital ratio	14.18%	14.47%	0.29%	
3	С	oı	mmon Equity Tier 1 capital ratio	12.18%	12.62%	0.44%	
4	Т	ot	al capital	3,320.1	3,283.1	(37.0)	
5		Т	ier 1 capital	2,806.5	2,758.1	(48.3)	
6			Common Equity Tier 1 capital	2,412.1	2,404.8	(7.2)	(1)
7			Instruments and reserves	2,626.1	2,528.2	(97.9)	
8			Accumulated other comprehensive income (*1)	410.4	220.8	(189.5)	
9			Regulatory adjustments	(214.0)	(123.3)	90.6	
10			Additional Tier 1 capital	394.4	353.3	(41.0)	
11		Т	ïer 2 capital	513.6	524.9	11.3	
12	Т	ot	al risk-weighted assets	19,790.1	19,053.9	(736.1)	
13		C	Credit risk	17,725.1	16,778.2	(946.9)	(2)
14		M	/arket risk	1,104.0	1,334.5	230.4	(3)
15		C	Operational risk	960.8	941.2	(19.6)	

<sup>(\*1)</sup> Valuation differences on Available-for-Sale Securities(Mar. 2020): ¥351.4bn

- < Major factors of change in capital >
- (1) Common Equity Tier 1 capital: ¥(7.2)bn
  - Net income +¥163.0bn
  - Dividend/share repurchase ¥(72.2)bn
  - Unrealized gains/losses of AFS ¥(115.9)bn
- < Major factors affecting risk assets >
- (2) Credit risk: ¥(946.9)bn
- Decrease due to sophistication of calculation methodology for certain asset classes
- (3) Market risk: +¥230.4bn
- Increase due to expansion of foreign exchange positions for hedging

<Other ratios required in prudential regulations>

	(Yen bn)	Dualinain am.	Change from Mar. 2019
16 I	_everage ratio	4.64%	(0.03%)
17	Tier 1 capital	2,758.1	(48.3)
18	Total exposure	59,325.3	(683.8)
19 I	iquidity coverage ratio (*2)	129.2%	1.8%
20	Total high-quality liquid assets	14,412.3	(819.2)
21	Net cash outflows (*3)	11,150.1	(801.0)

<sup>(\*2)</sup> Average figures in 4QFY19. "Change from Mar. 2019" represents the comparison to figure for 4QFY18 calculated in the same manner

<sup>(\*3)</sup> As for actual figure of Mar. 2019, Month-end data used for some items instead of daily data to calculate figures

## Fee business: Investment management consulting

- ✓ Total sales decreased by ¥14.6bn YoY to ¥1,255.4bn, mainly due to decrease in insurance sales
- ✓ Income decreased by ¥7.6bn YoY, though administrative fees increased, sales fees from both investment trust and insurance decreased

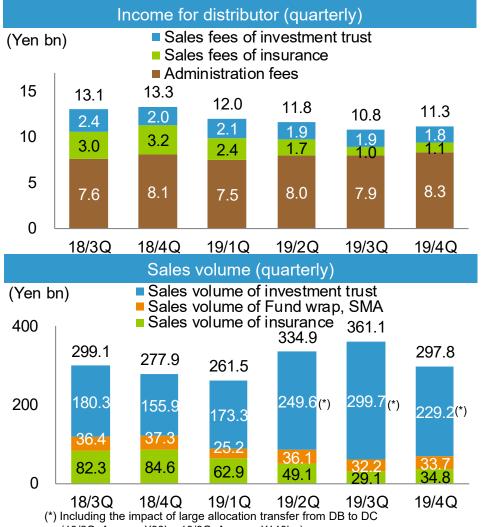
#### Income for distributor of investment products

		FY18	FY19	
	(Yen bn)			Change
1	Income total	53.7	46.0	(7.6)
2	Sales fees of investment trust	11.7	7.9	(3.8)
3	Sales fees of insurance	10.5	6.3	(4.2)
4	Administration fees	31.3	31.8	0.5

#### Sales volume / balance

		FY18	FY19	
	(Yen bn)			Change
5	Sales volume total	1,270.1	1,255.4	(14.6)
6	Investment trust	773.8	(*) 952.0	178.2
7	Fund wrap, SMA	191.8	127.4	(64.4)
8	Insurance	304.4	176.0	(128.4)

		Mar. 2019	Mar. 2020	
	(Yen bn)			Change
9	Balance total	6,376.3	6,018.1	(358.1)
10	Investment trust	2,930.5	2,778.1	(152.4)
11	Fund wrap, SMA	891.9	801.7	(90.2)
12	Insurance	2,553.8	2,438.3	(115.5)
13	Wrap Selection	1,774.5	1,635.0	(139.5)



(19/2Q:Approx. ¥90bn,19/3Q:Approx. ¥140bn)

Increase in investment trust sales in 19/4Q contributed by increase via the Internet

## Fee business: Asset management/administration (Fiduciary services)

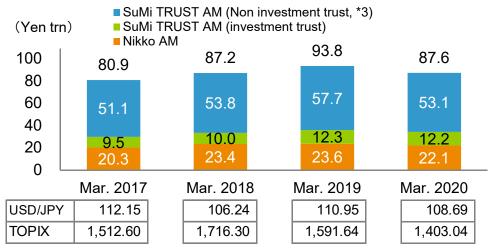
- ✓ AUM decreased by ¥6.1trn to ¥87.6trn from Mar. 2019 due mainly to fall in market value in 4QFY2019
- ✓ AUC for domestic investment trusts fell due to fall in market value, while AUC showed steady increase overall due to increase of new contracts

#### Assets under management (AUM)

				Mar. 2019	Mar. 2020	
			(Yen trn)			Change
1	A	SS	sets under management (*1)	93.8	87.6	(6.1)
2		S	uMi TRUST AM	70.1	65.4	(4.6)
3			Investment trust	12.3	12.2	(0.0)
4			Non investment trust (*2)	57.7	53.1	(4.5)
5			Corporate pension trust	13.7	13.1	(0.5)
6			Public pension trust	11.1	9.7	(1.4)
7			Discretionary investment	32.8	30.2	(2.5)
8		N	likko AM	23.6	22.1	(1.5)

<sup>(\*1)</sup> Categorized by entity actually managing asset

<sup>(\*2)</sup> Partially include AUM managed by SuMi TRUST Bank



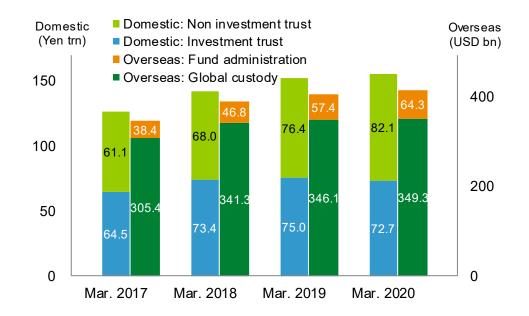
<sup>(\*3)</sup> Managed by SuMi TRUST Bank until the end of Mar. 2018

### Assets under custody/administration

		Mar. 2019	Mar.2020	
[Domestic]	(Yen trn)			Change
Investment trust (*4)		75.0	72.7	(2.2)
Non investment trust (*4)	)	76.4	82.1	5.6
[Overseas]	(USD bn)			
Global custody (*5)		346.1	349.3	3.1
Fund administration		57.4	64.3	6.8
	Investment trust (*4) Non investment trust (*4) [Overseas] Global custody (*5)	Investment trust (*4)  Non investment trust (*4)  [Overseas] (USD bn)  Global custody (*5)	[Domestic] (Yen trn)  Investment trust (*4) 75.0  Non investment trust (*4) 76.4  [Overseas] (USD bn)  Global custody (*5) 346.1	[Domestic] (Yen trn) Investment trust (*4) 75.0 72.7 Non investment trust (*4) 76.4 82.1 [Overseas] (USD bn) Global custody (*5) 346.1 349.3

<sup>(\*4)</sup> Entrusted balance of SuMi TRUST Bank

<sup>(\*5)</sup> Combined figures of SuMi TRUST Bank (U.S.A.), SuMi TRUST (UK) and SuMi TRUST Bank (Lux.)



### Fee business: Real estate

- ✓ Real estate brokerage fees from corporate clients (SuMi TRUST Bank) increased by ¥ 2.7bn YoY to ¥ 29.2bn due to steady flow of small and medium-sized properties.
- ✓ Real estate brokerage fees from retail clients (SuMi TRUST Realty) also grew steadily. Though the market slowed in March due to COVID-19 outbreak, fee income was about the same level as the previous year

#### Income

	FY18	FY19	
(Yen bn)			Change
1 Real estate brokerage fees	46.6	49.3	2.6
2 SuMi TRUST Bank	26.5	29.2	2.7
3 SuMi TRUST Realty	20.1	20.0	(0.0)
4 Real estate trust fees, etc.	5.8	6.2	0.3
5 Net other real estate profit	1.8	1.3	(0.4)
6 SuMi TRUST Bank	-	-	-
7 Group companies	1.8	1.3	(0.4)
8 Total	54.3	56.9	2.5
9 o/w SuMi TRUST Bank	32.4	35.4	3.0

### Assets under management / administration

		Mar. 2019	Mar. 2020	
	(Yen bn)			Change
10	Securitized real estate	16,389.1	18,004.0	1,614.8
11	Assets under custody from J-REITs	14,529.9	15,835.5	1,305.6
12	Assets under managemet	732.1	554.1	(177.9)
13	Private placement funds	463.5	285.2	(178.3)
14	J-REITs	268.6	268.9	0.3

#### Real estate brokerage fees (quarterly) ■ SuMi TRUST Bank ■ SuMi TRUST Realty (Yen bn) 16.4 14.8 15.0 13.8 12.5 10.0 9.6 10.0 10.1 8.4 8.3 7.9 5.6 3.4 5.0 6.3 5.3 4.9 4.6 4.7 4.0 0.0 19/2Q 18/3Q 19/1Q 19/3Q 19/4Q 18/4Q

## Loan/investment business: Credit portfolio (SuMi TRUST Bank)

- ✓ Loans to individuals increased by ¥522.5bn to ¥10.44trn from Mar. 2019 by further enhancement of residential mortgage loans to increase transaction opportunities with high-quality clients
- ✓ Corporate loans increased by ¥74.7bn to ¥ 20.89trn from Mar. 2019 due to increase of short-term loans, while foreign currency loans were effectively flattish excluding impact of foreign exchange

#### Advanced amount and balance for individuals

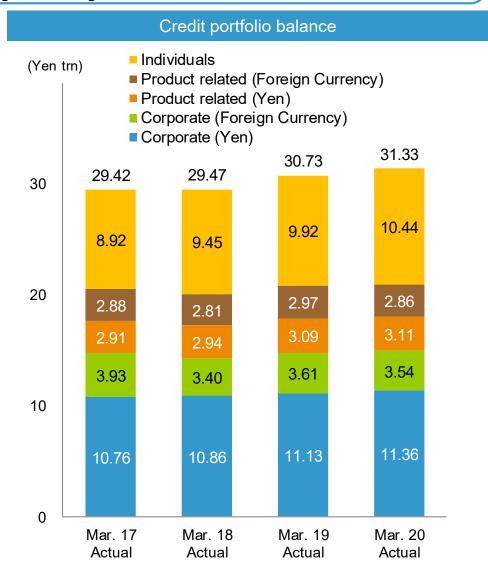
		FY18	FY19	
	(Yen bn)			Change
1	Advanced amount of loans to individuals	1,317.1	1,308.8	(8.3)
2	o/w Residential mortgage loans	1,201.8	1,204.0	2.2

		Mar. 2019	Mar. 2020	
	(Yen bn)			Change
3	Balance of loans to individuals	9,920.6	10,443.2	522.5
4	o/w Residential mortgage loans	9,314.0	9,801.0	487.0

### Balance of credit for corporates

		Mar. 2019	Mar. 2020	
	(Yen bn)			Change(*)
5	Corporate (Yen)	11,131.1	11,369.5	238.3
6	Corporate (Foreign Currency)	3,617.2	3,548.9	(68.2)
7	Product related (Yen)	3,098.7	3,112.1	13.3
8	Product related (Foreign Currency)	2,971.2	2,862.5	(108.7)
9	Total balance of credit for corporates	20,818.5	20,893.2	74.7
10	o/w Product related	6,070.0	5,974.6	(95.3)

<sup>(\*)</sup> Impact of foreign exchange: Corporate (foreign currency) approx. ¥(120)bn, product related (foreign currency) approx. ¥(110)bn



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